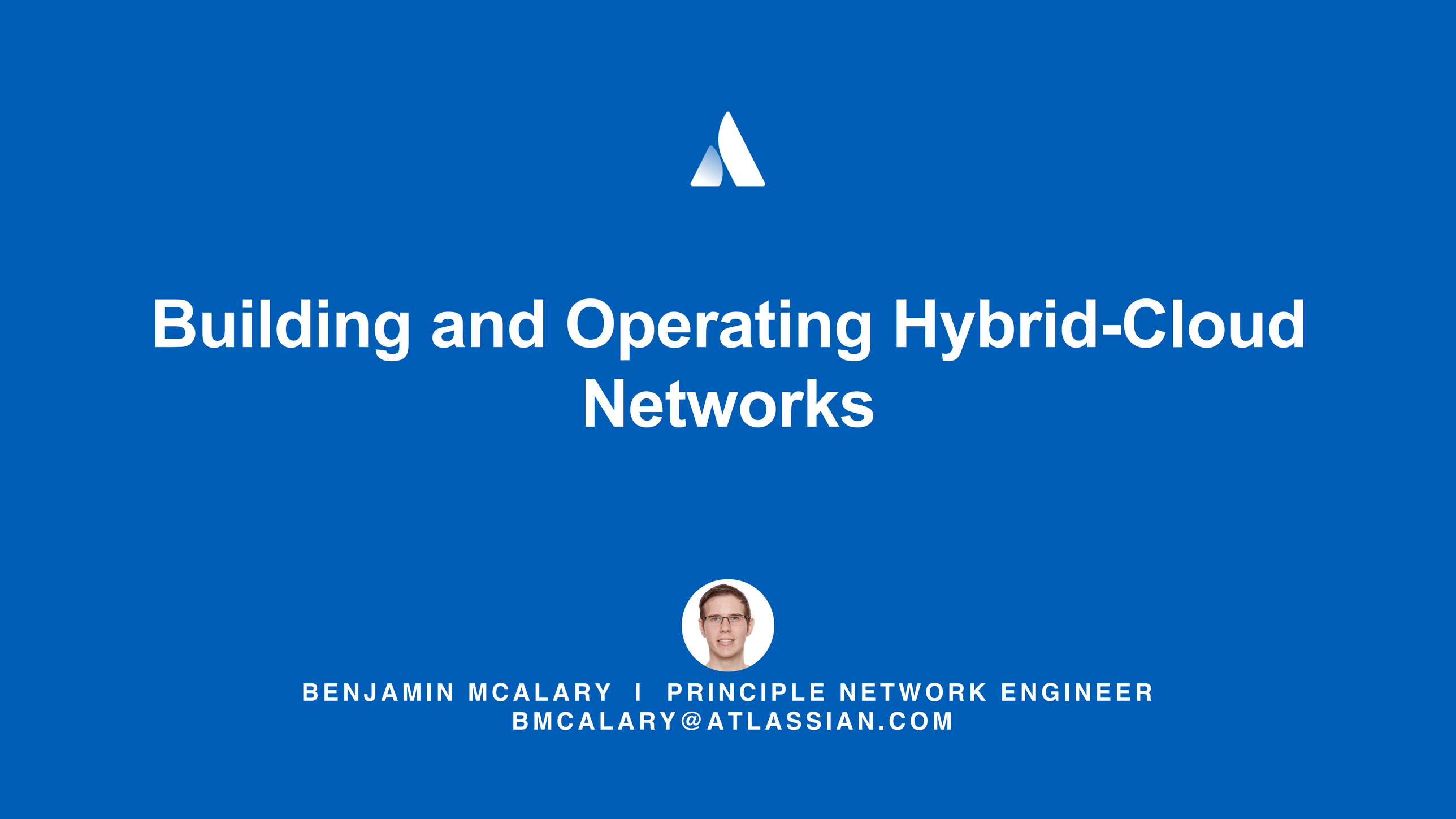

Building and Operating Hybrid-Cloud Networks

BENJAMIN MCALARY | PRINCIPLE NETWORK ENGINEER
BMCALARY@ATLASSIAN.COM

Agenda

Network Requirements

Atlassian’s Network + Network Data

War Stories

Agenda

Network Requirements

Atlassian’s Network + Network Data

War Stories

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Network Requirements

Atlassian’s Network + Network Data

War Stories

Network Requirements

Features of a ‘good network’

Connectivity to everything

No latency

Infinite bandwidth

Free
(or cheap)

Why do we ~~need~~ want a network?

Security requirements
DDoS, Encryption

Performance
Predictability, visibility

IP space
Limited IPv4, translations are required

Cost
related to 1. and 3.

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Cost
related to 1. and 3.

Atlassian Network Building Blocks

DX

Core

Backhaul

VPC peering

DX

Short for Direct Connect
Redundant pairs of Fibre (4 pairs in some locations)
Physically connects to AWS infrastructure
Can advertise default/summary routes

Atlassian Network Building Blocks

DX

Core

Backhaul

VPC peering

Core

Redundant pair of core network routers
Intersection for all connectivity
8+ 10Gbps interfaces

Atlassian Network Building Blocks

DX

Core

Backhaul

VPC peering

Backhaul

Redundant pairs of private circuits
Going to another regions
Generally 4+
Generally 10Gbps

Atlassian Network Building Blocks

DX

Core

Backhaul

VPC peering

VPC peering

AWS service
Connects 1 VPC to another (prevents the need to hairpin data on our routers)
Some management overhead which we've solved

Atlassian’s Network

5

AWS Regions + Physical Points-of-Presence

200+

Privately Routed VPCs

~10

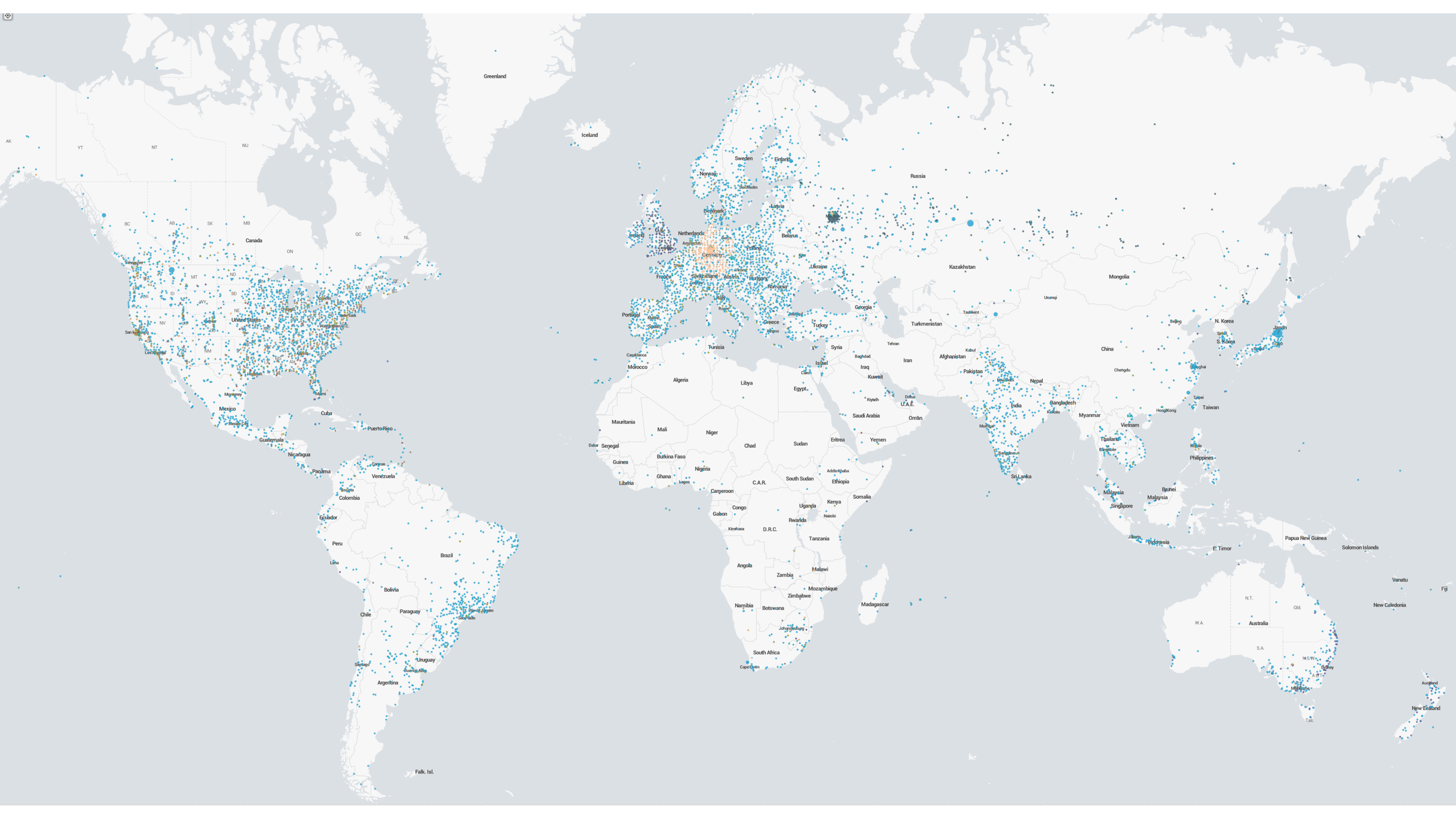
offices

2

datacenter cages

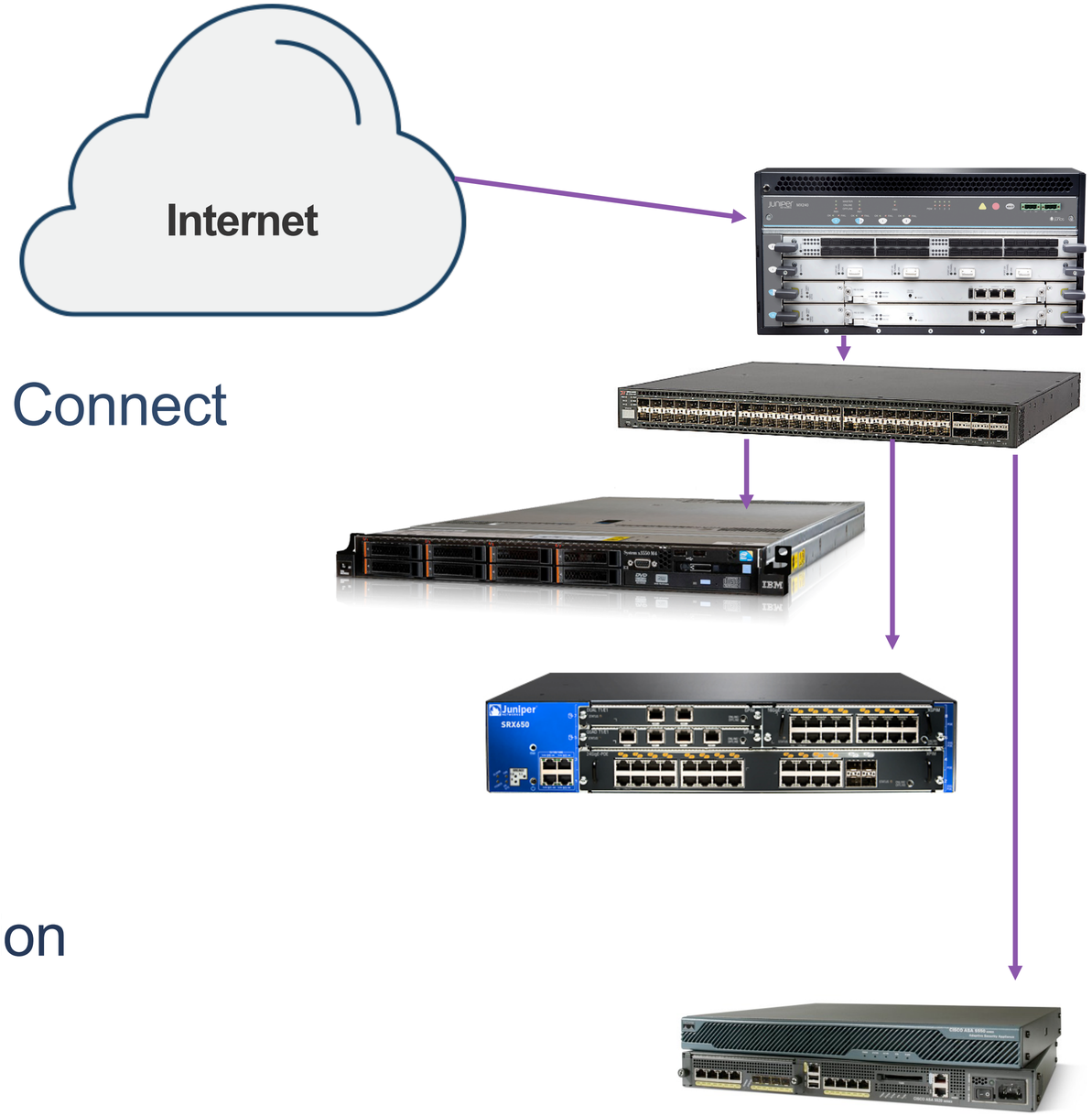
10-40+

Gbps


Greenland
Iceland
AK
YT
NT
NU
BC
AB
SK
MB
ON
QC
NL
Canada
Vancouver
San Francisco
Los Angeles
United States
Washington D.C.
Mexico
Mexico City
Monterrey
Guatemala
Nicaragua
Panama
Cuba
Puerto Rico
Caracas
Venezuela
Bogota
Colombia
Ecuador
Peru
Lima
Brazil
Bolivia
Chile
Paraguay
Uruguay
Santiago
Buenos Aires
Argentina
Falk. Isl.
Sweden
Finland
Norway
Stockholm
Russia
Latvia
Denmark
Ireland
UK
Netherlands
Amsterdam
Belarus
Poland
Germany
Berlin
Kiev
Ukraine
France
Switzerland
Austria
Hungary
Romania
Italy
Rome
Portugal
Spain
Greece
Athens
Georgia
Turkey
Kazakhstan
Mongolia
Urumqi
Tashkent
Turkmenistan
Tunisia
Syria
Tehran
Iran
Afghanistan
Kabul
Pakistan
Morocco
Casablanca
Algeria
Libya
Egypt
Israel
Cairo
Baghdad
Iraq
Kuwait
Riyadh
Dubai
U.A.E.
Saudi Arabia
Oman
Mauritania
Mali
Niger
Chad
Sudan
Eritrea
Yemen
Dakar
Senegal
Burkina Faso
Guinea
Nigeria
Ghana
Lagos
Liberia
C.A.R.
Cameroon
South Sudan
Addis Ababa
Ethiopia
Somalia
Gabon
Congo
Kenya
Uganda
Nairobi
Rwanda
Kinshasa
D.R.C.
Tanzania
Angola
Zambia
Malawi
Mozambique
Zimbabwe
Namibia
Botswana
Madagascar
Johannesburg
South Africa
Cape Town
Beijing
N. Korea
Seoul
S. Korea
Japan
Tokyo
China
Chengdu
Shanghai
Taipei
Taiwan
HongKong
Nepal
India
Kolkata
Bangladesh
Myanmar
Vietnam
Thailand
Bangkok
Philippines
Manila
Sri Lanka
Malaysia
Singapore
Brunei
Jakarta
Indonesia
E. Timor
Papua New Guinea
Solomon Islands
Vanatu
Fiji
New Caledonia
Australia
N.T.
Qld.
W.A.
S.A.
N.S.W.
Sydney
Melbourne
Tas.
Auckland
New Zealand

Atlassian Sites // Presence

WHAT IS IN A NETWORK POP?



Networking

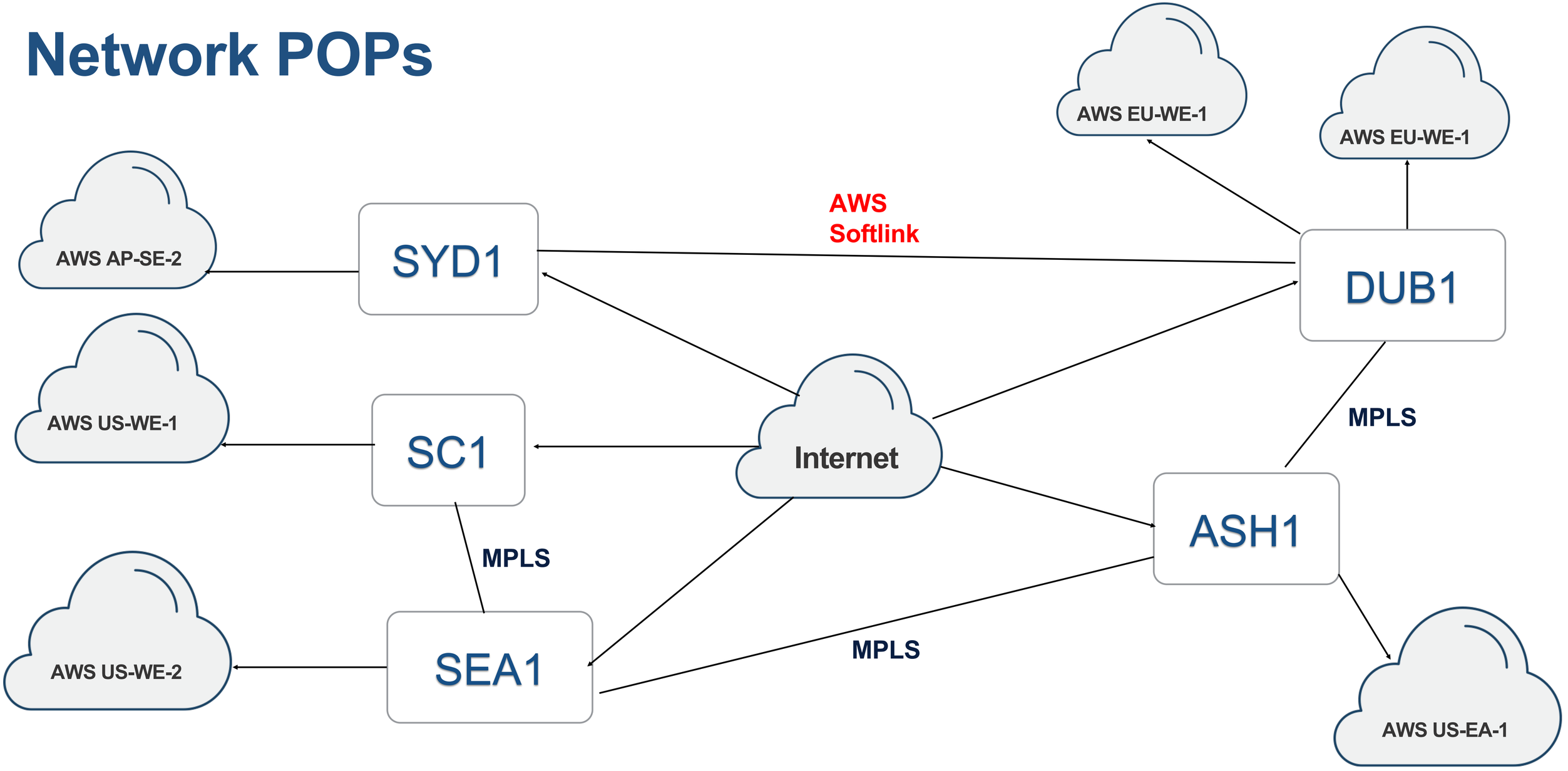
- Multiple Redundant 10GB+ AWS Direct Connect
- 10GB+ Public Connectivity (Tier 1)
- Links to BU or Components
- Managed via Ansible
- x86 Load Balancers
- Akamai Prolexic or AWS DDOS protection

Akamai Attack Event Report #37870

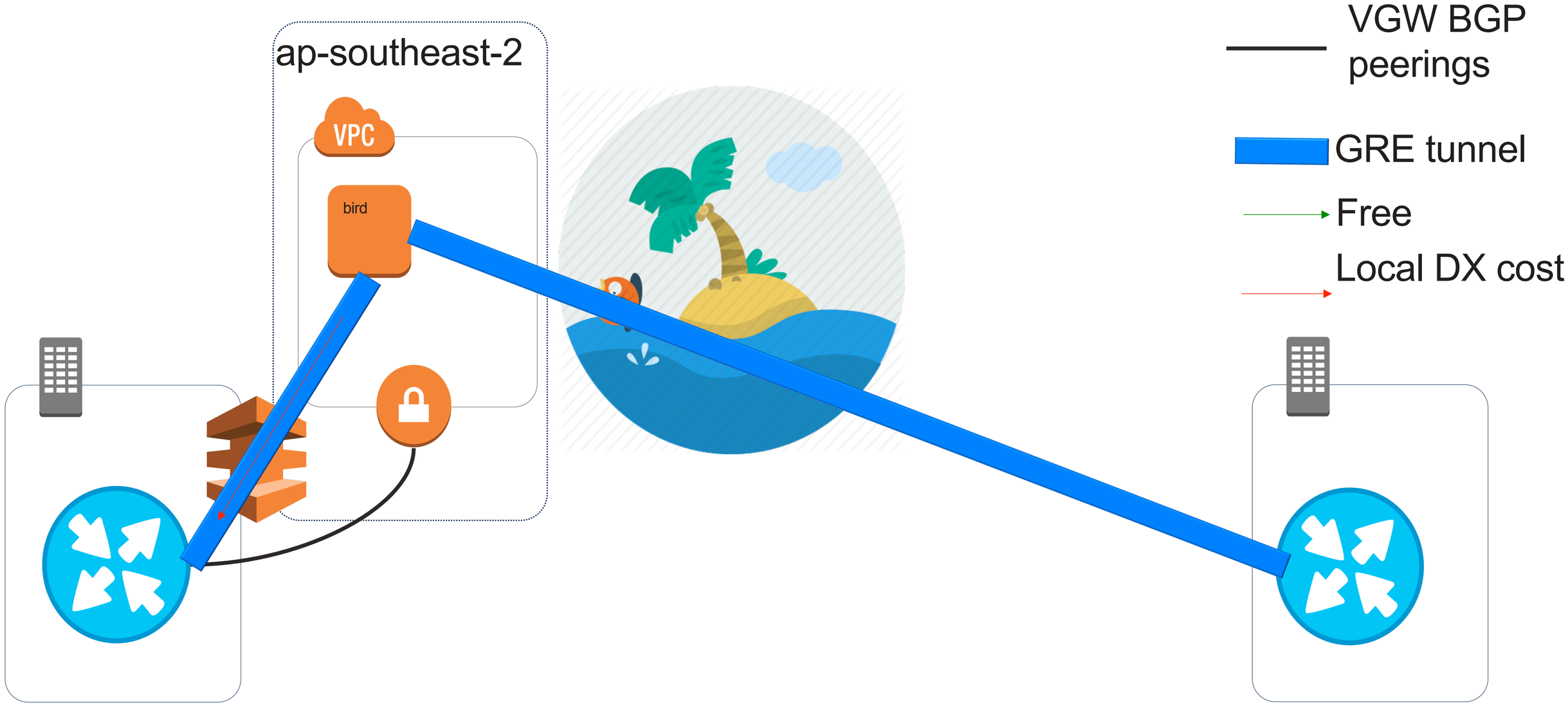
Date: 08, May 2017

Akamai Attack Event Report						
Customer Id	atl_ash	Ticket Id	02184844	Event Start	May 8, 2017 18:52:51 UTC	
Attack Id	19292	Event Id	37870.1	Event End	n/a	
Scale Per Data Center						
LON2	Peak Bits Per Second	37.35 Mbps	Peak Packets Per Second	13.82 Kpps	Peak Connections	n/a
HKG2	Peak Bits Per Second	3.86 Mbps	Peak Packets Per Second	1.43 Kpps	Peak Connections	n/a
DCA2	Peak Bits Per Second	170.45 Mbps	Peak Packets Per Second	63.17 Kpps	Peak Connections	n/a
SJC2	Peak Bits Per Second	43.28 Mbps	Peak Packets Per Second	15.89 Kpps	Peak Connections	n/a
FRA2	Peak Bits Per Second	48.02 Mbps	Peak Packets Per Second	17.44 Kpps	Peak Connections	n/a
TYO2	Peak Bits Per Second	13.55 Mbps	Peak Packets Per Second	4.64 Kpps	Peak Connections	n/a
Description						
Attack Type	SSDP Flood					
Destination Host						
Destination IPs	104.192.142.100/32				Destination Ports	27002
Event Signature	18:52:51.231915 IP 81.216.196.175.1900 > 104.192.142.100.27002: UDP, length 341 18:52:51.231995 IP 83.215.45.68.1900 > 104.192.142.100.27002: UDP, length 352 18:52:51.236844 IP 90.179.53.186.1900 > 104.192.142.100.27002: UDP, length 341 18:52:51.236857 IP 2.106.169.190.1900 > 104.192.142.100.27002: UDP, length 281 18:52:51.236861 IP 83.208.87.17.1900 > 104.192.142.100.27002: UDP, length 340 18:52:51.236949 IP 85.97.117.60.1900 > 104.192.142.100.27002: UDP, length 319 18:52:51.237531 IP 78.189.39.215.1900 > 104.192.142.100.27002: UDP, length 341 18:52:51.237551 IP 212.64.161.14.1900 > 104.192.142.100.27002: UDP, length 283 18:52:51.238081 IP 81.216.196.175.1900 > 104.192.142.100.27002: UDP, length 272 18:52:51.238216 IP 83.215.45.68.1900 > 104.192.142.100.27002: UDP, length 334 18:52:51.238218 IP 83.215.45.68.1900 > 104.192.142.100.27002: UDP, length 340 18:52:51.238223 IP 83.215.45.68.1900 > 104.192.142.100.27002: UDP, length 281					

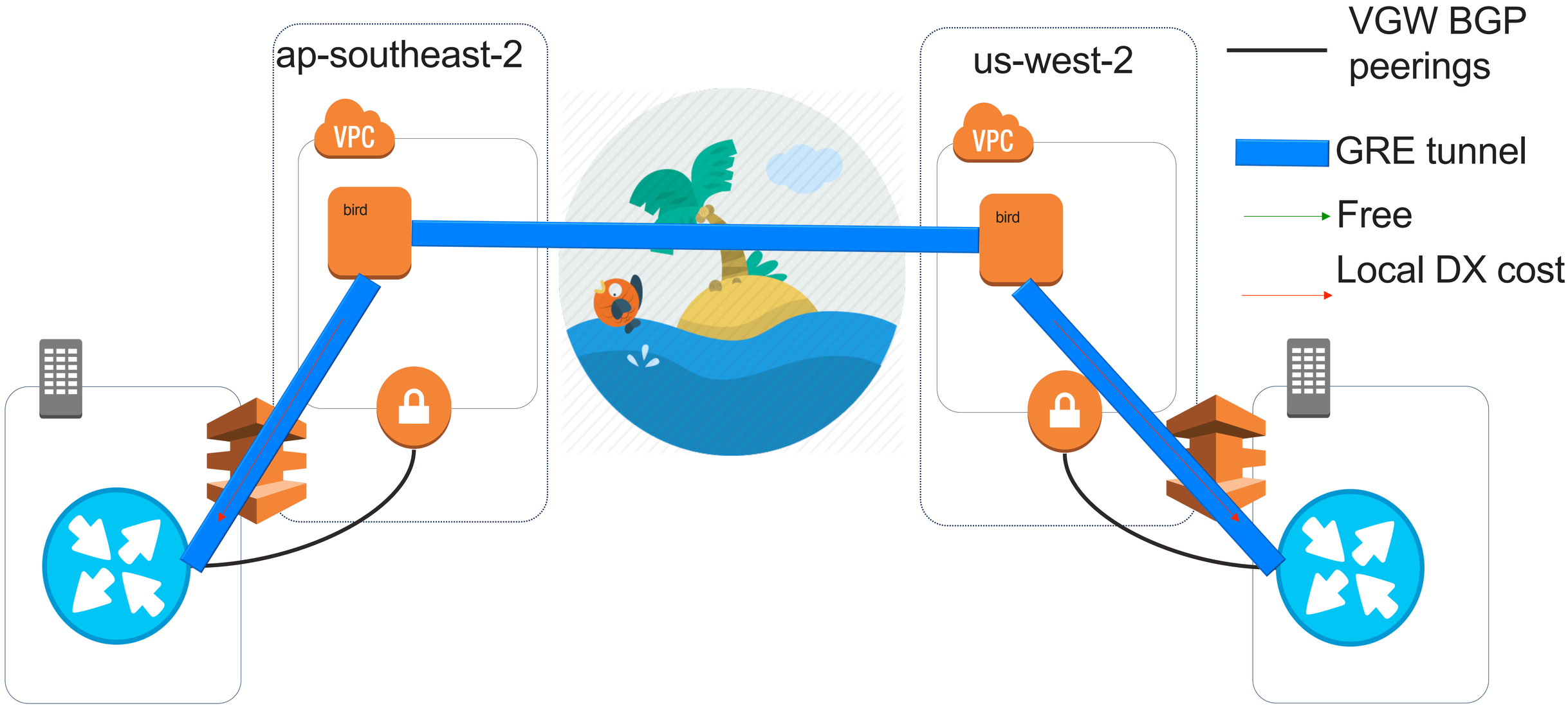
Network POPs



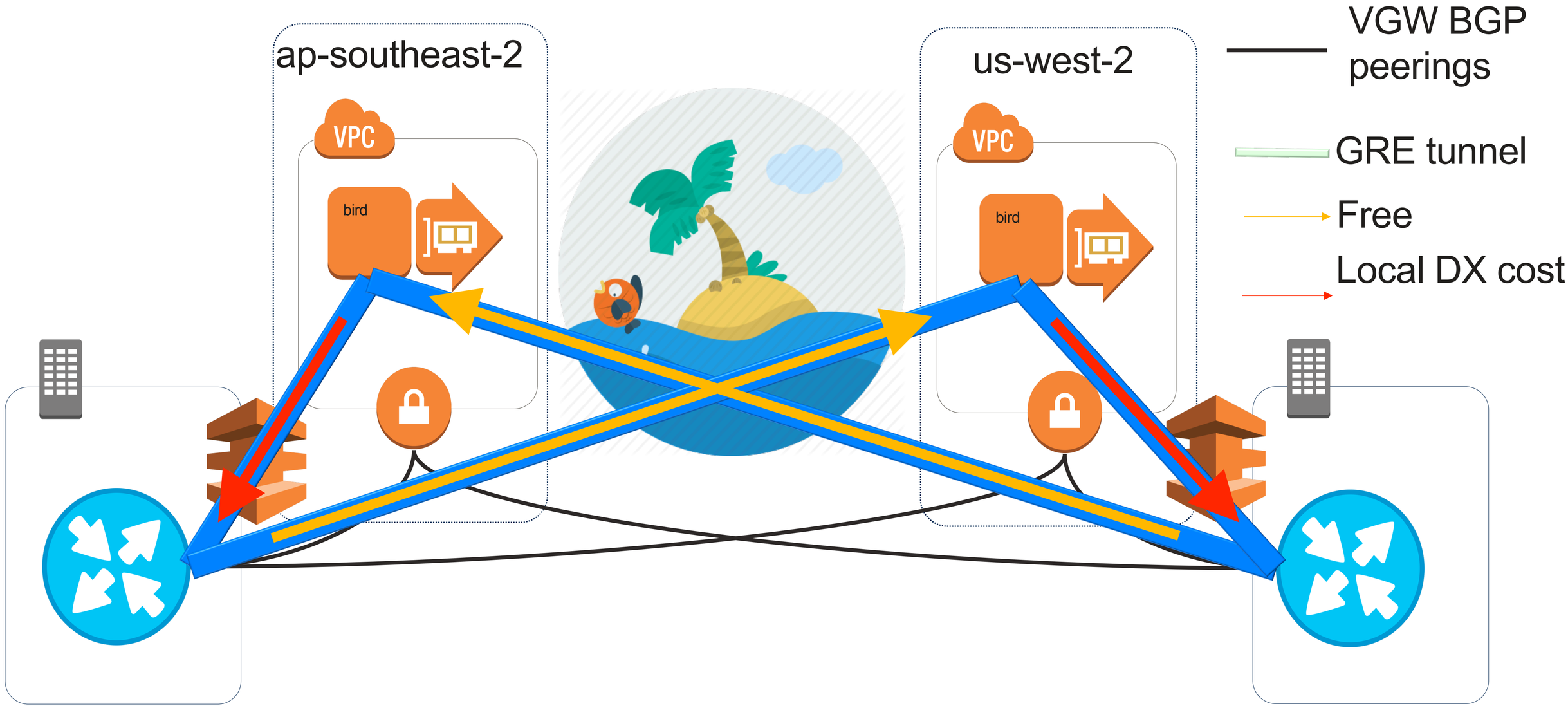
Softlink – Exposed to the internet



Softlink – paying VPC peering or EIP fees



Softlink - low cost backhaul via Cloud Provider



Softlink - low cost backhaul via Cloud Provider

Infra cost (1 month): $211
- 1x r4.large (Sydney): $115.2
- 1x r4.large (Oregon): $95.76

Per GB cost (on-prem to on-prem)
- Sydney to Oregon: $0.02/GB
- Oregon to Sydney: $0.042/GB

Assumptions:
- **Direct Connects are a sunk cost** ($3240/month for 2x10Gbps)
- Control-plane traffic and protocol overhead are negligible
- EBS costs are negligible

Performance - Sydney to Oregon:

```
root@ip-10-117-12-6:/home/ubuntu# iperf3 -c 10.104.9.36 -P 20 -M 1
-t 30
(...)
- - - - - - - - - - - - - - - - - - - - - - - - -
[  4]  24.00-25.00  sec  7.50 MBytes  62.9 Mbits/sec    0   1.32
MBytes
[  6]  24.00-25.00  sec  8.75 MBytes  73.4 Mbits/sec    0   2.12
MBytes
[  8]  24.00-25.00  sec  10.0 MBytes  83.9 Mbits/sec    0   2.13
MBytes
(...)
[SUM]  24.00-25.00  sec   171 MBytes  1.44 Gbits/sec
-- - - - - - - - - - - - - - - - - - - - - - - -
```

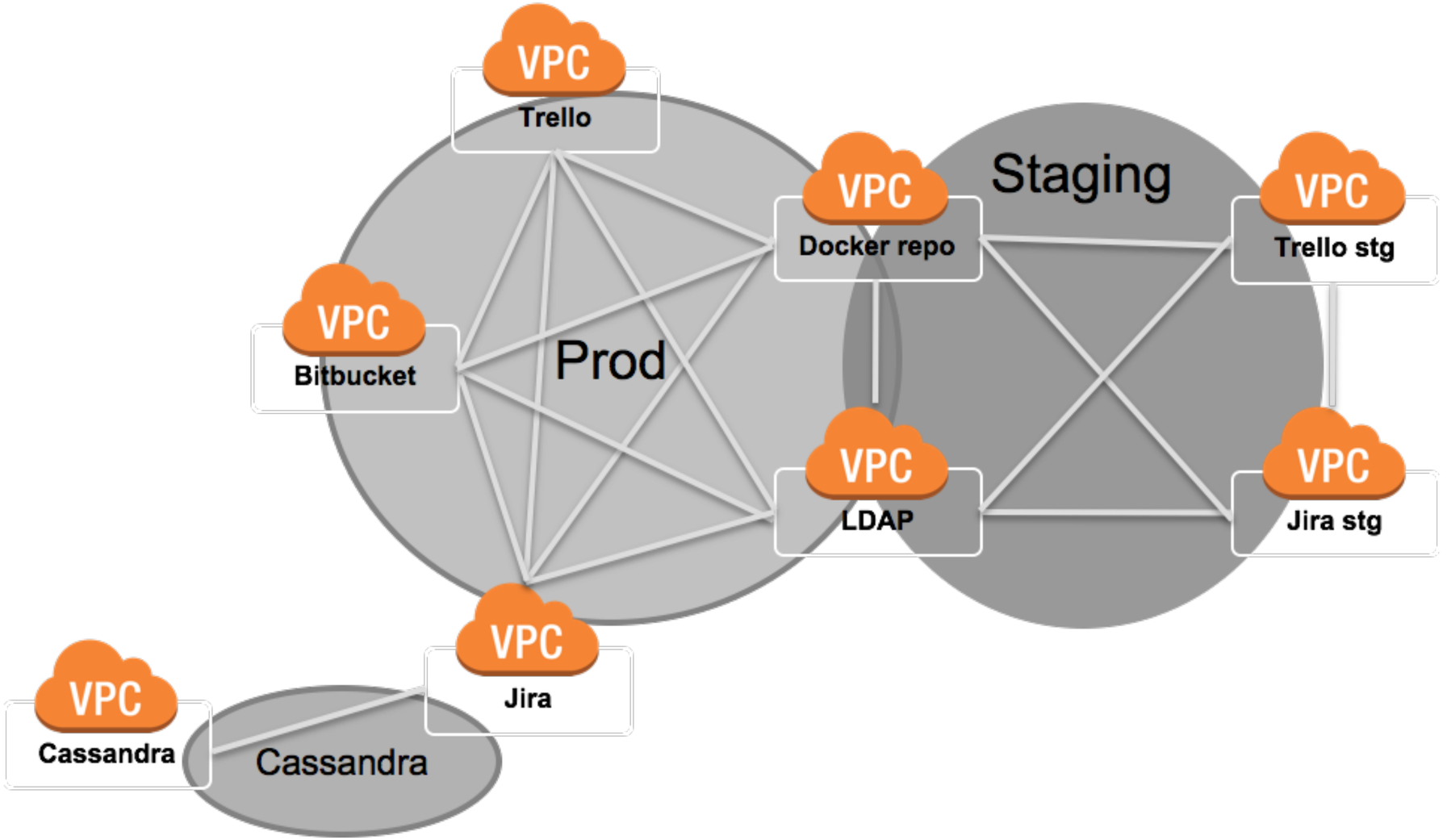
Performance - Oregon to Sydney:

```
root@ip-10-104-9-36:/home/ubuntu# iperf3 -c  10.117.12.6 -M 1440 -
(...)
- - - - - - - - - - - - - - - - - - - - - - - - -
[  4]   4.00-5.00   sec  8.75 MBytes  73.4 Mbits/sec    0   1.52
MBytes
[  6]   4.00-5.00   sec  8.75 MBytes  73.4 Mbits/sec    0   3.04
MBytes
(...)
[SUM]   4.00-5.00   sec   178 MBytes  1.49 Gbits/sec
-----------------------
```

peerd

Patent pending… 15/788,229 ;)

Will be open sourced on Bitbucket



```yaml
regions:
- region_name: ap-southeast-2
  environments:
  - environment_name: peerdtesting
    accounts:
    - account_number: '0987654321'
      role: my-webapp-account-vpc
      VpcIds:
      - vpc-ab123456
    - account_number: '1234567890'
      role: my-monitoring-vpc
      VpcIds:
      - vpc-7890cde
```

peerd - Workflow

1. Describe the state of the mesh using Cloud Provider API
2. Compute the desired state and difference from current state
3. Work across accounts and regions to implement desired state

peerd - Benefit

1. No hair-pinning on your own private network
2. Routing in the cloud, connectivity to everything
3. Reduced management overhead

Network Data

Before (pretty good)

Gigs of logs going into Splunk
Auto-discovery of links and devices
Nagios/SNMP triggering PagerDuty
Loads of Custom Checks
sFlow and NetFlow
MTR and hping
Grafana graphs (so many!)
Pingdom

.. but missing actual end-to-end distributed visibility

Before (pretty good)

Gigs of logs going into Splunk
Auto-discovery of links and devices
Nagios/SNMP triggering PagerDuty
Loads of Custom Checks
sFlow and NetFlow
MTR and hping
Grafana graphs (so many!)
Pingdom

.. but missing actual end-to-end distributed visibility

After (better)

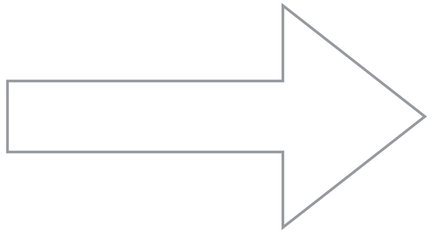
40+ probes
Loss or latency triggers PagerDuty
We open Datadog
Correlate and (most cases) identify immediate problem
Fix the issue or notify the vendor

Vendors and Providers still an issue...

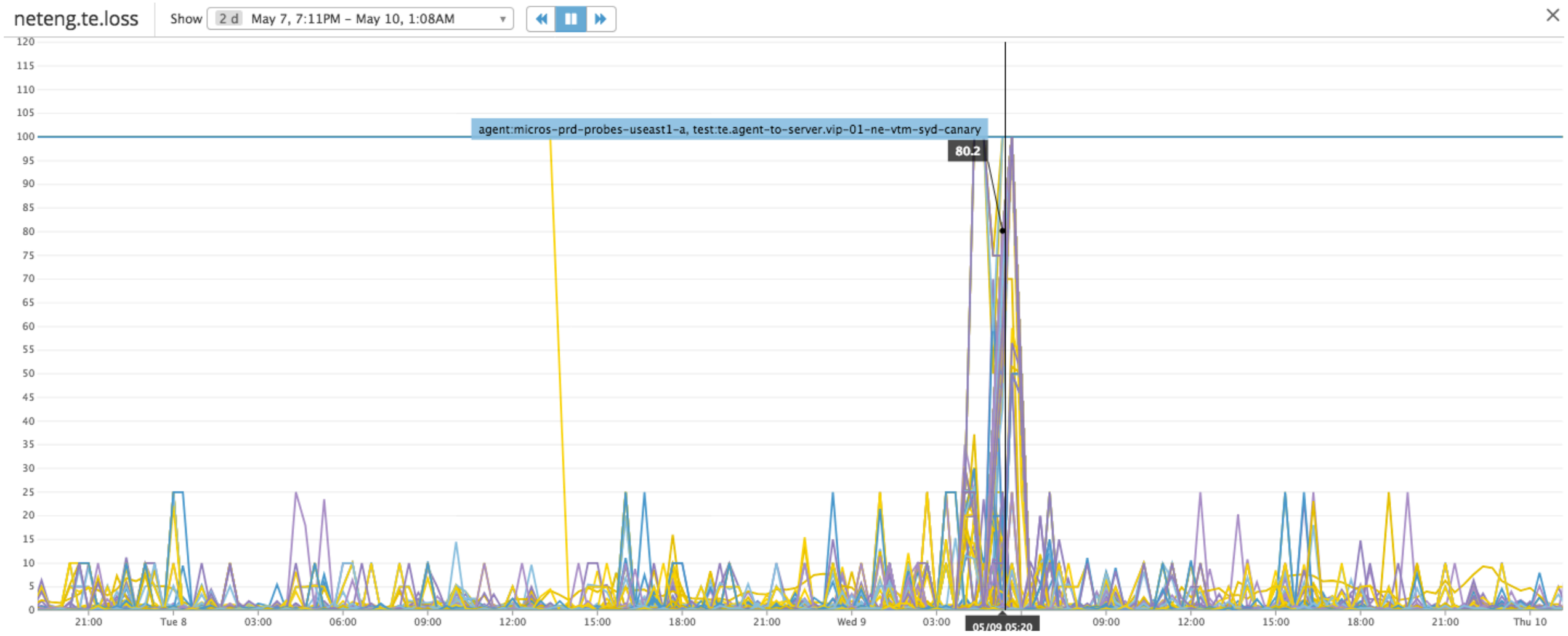
https://github.com/prometheus/blackbox_exporter
https://github.com/fbsamples/OpenNetNorad
Thousandeyes (paid solution)

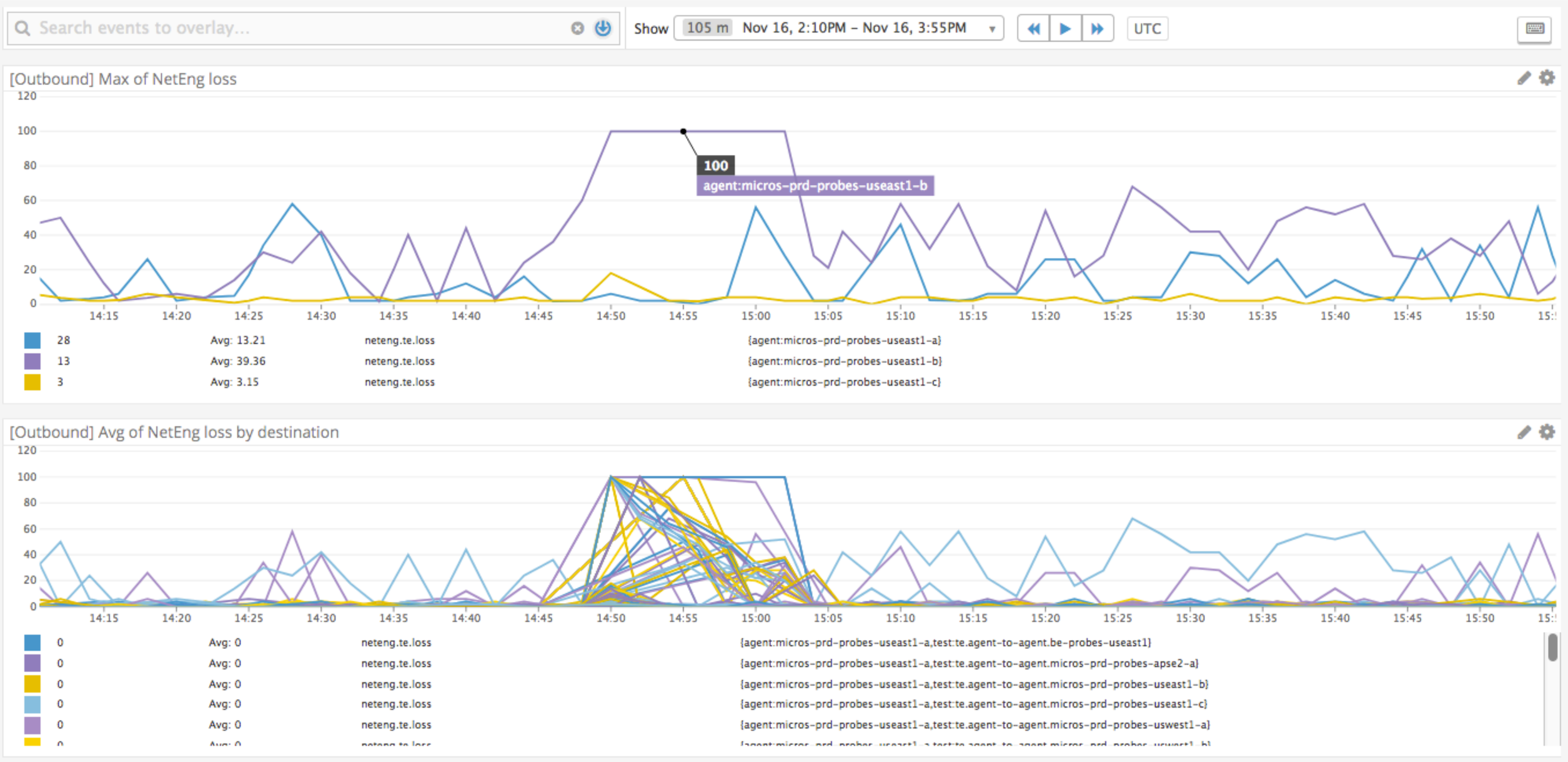
Monitoring all-the-things!

- Offices
- On x86 in our cages / PoPs
- VPCs in AWS (one per Availability Zone)
- Using puppet, ansible or containers - depending on the environment



- IPsec tunnels
- MPLS Backbone
- Devices
- Offices
- Internet Links + Load Balancers
- VPCs and AWS indirectly


neteng.te.loss
Show
2 d
May 7, 7:11PM – May 10, 1:08AM
agent:micros-prd-probes-useast1-a, test:te.agent-to-server.vip-01-ne-vtm-syd-canary
80.2
120
115
110
105
100
95
90
85
80
75
70
65
60
55
50
45
40
35
30
25
20
15
10
5
0
21:00
Tue 8
03:00
06:00
09:00
12:00
15:00
18:00
21:00
Wed 9
03:00
09:00
12:00
15:00
18:00
21:00
Thu 10


Search events to overlay...
Show
105 m
Nov 16, 2:10PM – Nov 16, 3:55PM
UTC
[Outbound] Max of NetEng loss
120
100
80
60
40
20
0
100
agent:micros-prd-probes-useast1-b
14:15
14:20
14:25
14:30
14:35
14:40
14:45
14:50
14:55
15:00
15:05
15:10
15:15
15:20
15:25
15:30
15:35
15:40
15:45
15:50
28 Avg: 13.21 neteng.te.loss {agent:micros-prd-probes-useast1-a}
13 Avg: 39.36 neteng.te.loss {agent:micros-prd-probes-useast1-b}
3 Avg: 3.15 neteng.te.loss {agent:micros-prd-probes-useast1-c}
[Outbound] Avg of NetEng loss by destination
0 Avg: 0 neteng.te.loss {agent:micros-prd-probes-useast1-a,test:te.agent-to-agent.be-probes-useast1}
0 Avg: 0 neteng.te.loss {agent:micros-prd-probes-useast1-a,test:te.agent-to-agent.micros-prd-probes-apse2-a}
0 Avg: 0 neteng.te.loss {agent:micros-prd-probes-useast1-a,test:te.agent-to-agent.micros-prd-probes-useast1-b}
0 Avg: 0 neteng.te.loss {agent:micros-prd-probes-useast1-a,test:te.agent-to-agent.micros-prd-probes-useast1-c}
0 Avg: 0 neteng.te.loss {agent:micros-prd-probes-useast1-a,test:te.agent-to-agent.micros-prd-probes-uswest1-a}

us_west_2 a-b latency

0.49

us_west_2 a-c latency

0.7

us_west_2 b-c latency

0.33

us_east_1 a-b latency

0.36

us_east a-c latency

0.54

us_east_1 b-c latency

0.62

eu_west_1 a-c latency

0.4

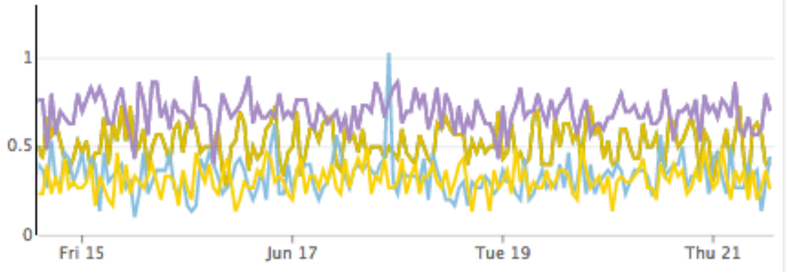
eu_west_1 a-b latency

0.47

eu_west_1 b-c latency

0.47

neteng.te.avgLatency, neteng.te.avgLatency, neteng.te....



add a graph

Announcement: IP prefixes advertised on AWS Direct Connect Public Virtual Interfaces

Posted By: MarkS@AWS

Created in: Forum: AWS Direct Connect

Posted on: Nov 9, 2017 2:04 PM

AWS Direct Connect Public Virtual Interfaces provide accessibility from your on-premises network to Amazon public resources. On this document AWS IP Address Ranges you can find the public prefixes that may be advertised through your public Direct Connect Virtual Interfaces.

Please note the following:

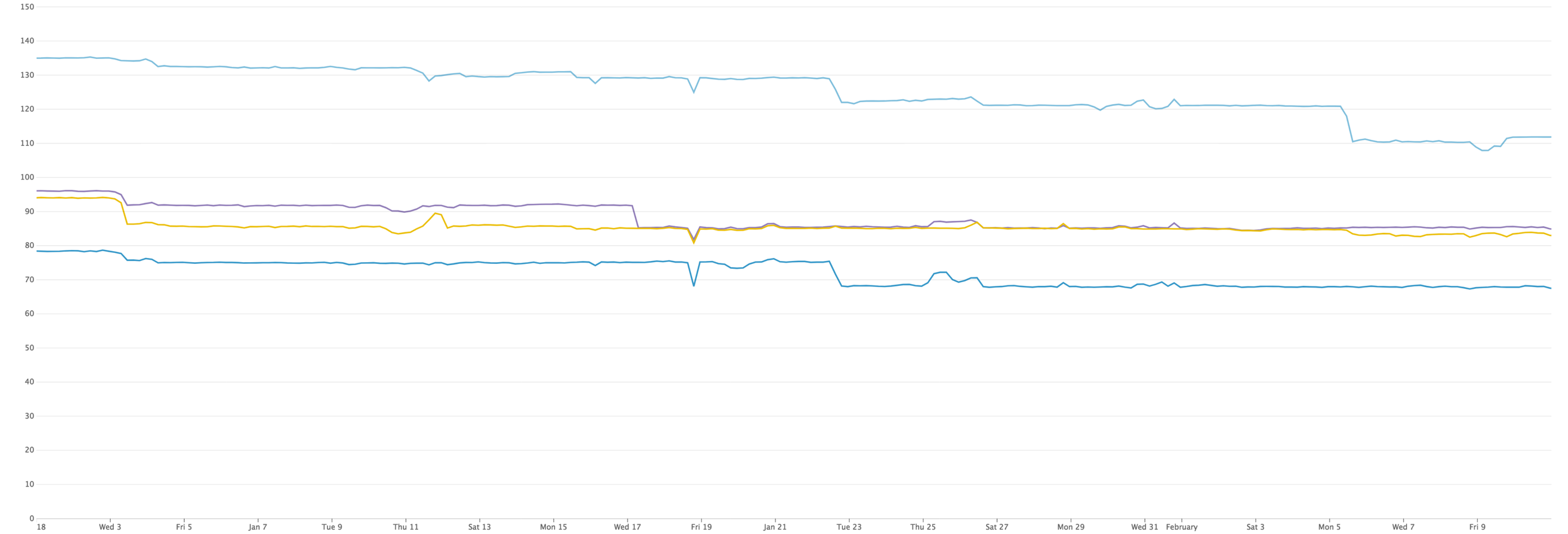
1. New Direct Connect Public Virtual Interfaces are capable of connecting to Amazon public services in all supported AWS regions except China. Direct Connect Public Virtual Interfaces created before November 1st, 2017 will remain as a regional service, except that in North America you can reach Amazon public services in other North America regions.

2. This list provided at AWS IP Address Ranges may change over time. We highly recommend that you follow the published IP ranges for future updates. If you filter the routes you receive, you will need to update your filter when this list changes. If you filter out new or changed prefixes, some traffic will utilize the Internet, rather than AWS Direct Connect, to reach AWS.

3. Through Direct Connect, your packets will remain in Amazon backbone network after it enters it. Therefore, prefixes of services such as Route53 or certain CloudFront locations that are not on the Amazon backbone network will not be advertised through Direct Connect.

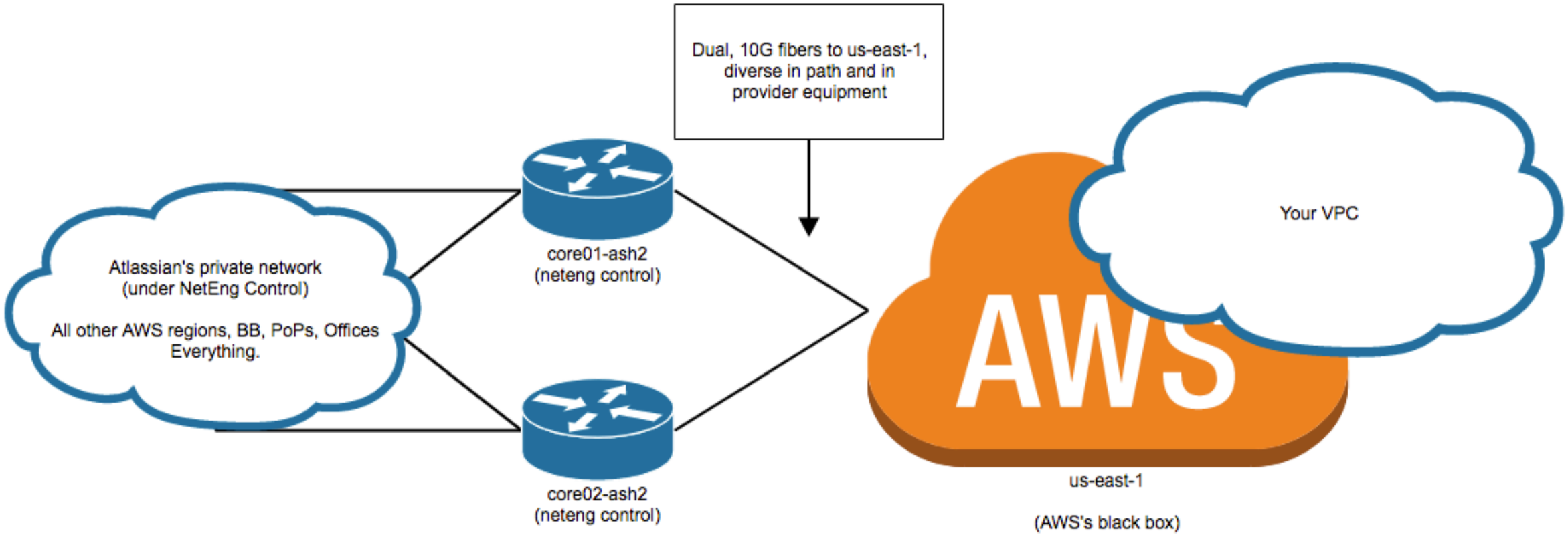
4. For each prefix, we may only advertise its sub-ranges that are available in your Direct Connect region or for services that reside on the Amazon backbone.

5. If you are using Amazon Simple Email Service (Amazon SES), the additional Amazon SES prefixes can be found here.

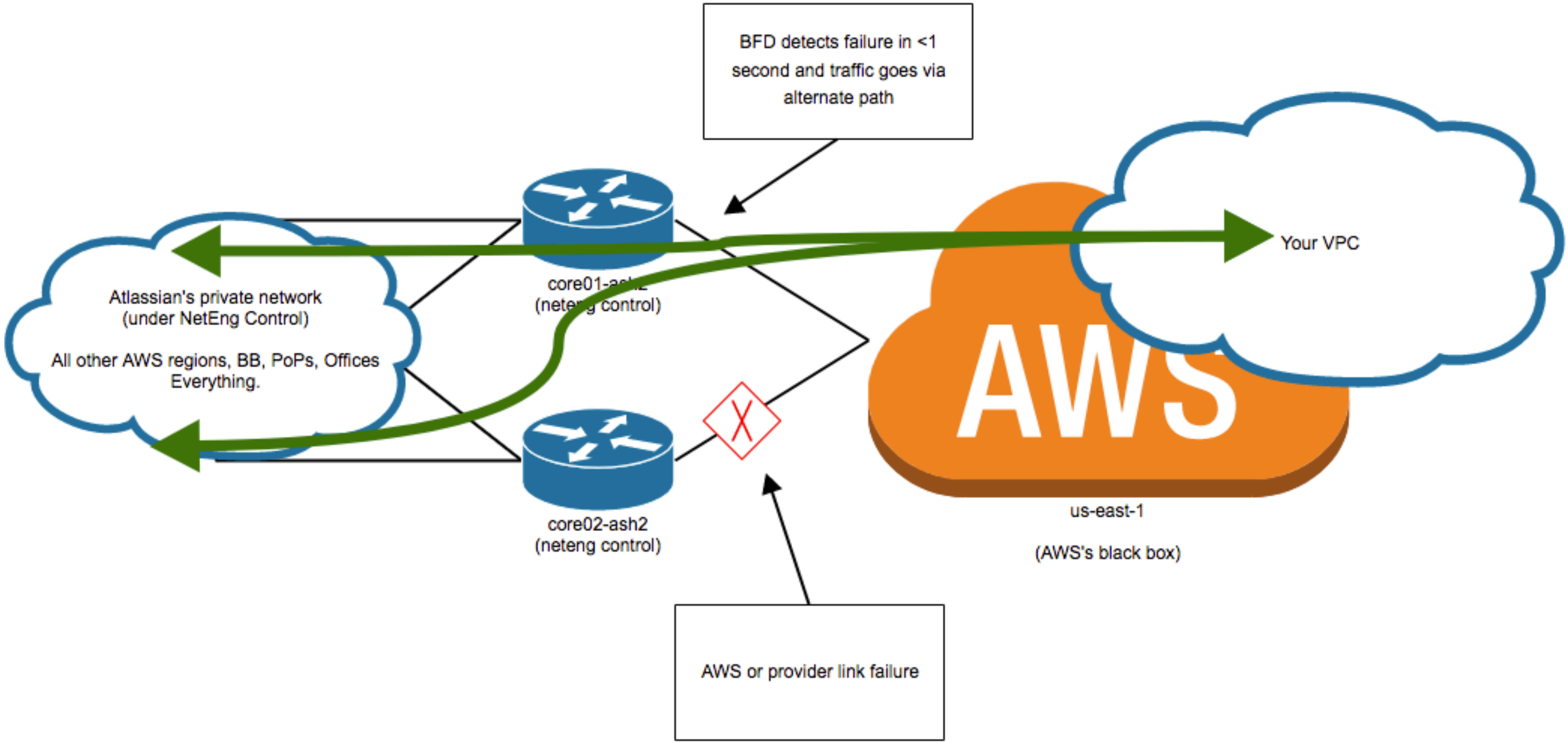

150
140
130
120
110
100
90
80
70
60
50
40
30
20
10
0
18
Wed 3
Fri 5
Jan 7
Tue 9
Thu 11
Sat 13
Mon 15
Wed 17
Fri 19
Jan 21
Tue 23
Thu 25
Sat 27
Mon 29
Wed 31
February
Sat 3
Mon 5
Wed 7
Fri 9

War Stories

The setup


Dual, 10G fibers to us-east-1, diverse in path and in provider equipment
Atlassian's private network
(under NetEng Control)
All other AWS regions, BB, PoPs, Offices
Everything.
core01-ash2
(neteng control)
core02-ash2
(neteng control)
AWS
Your VPC
us-east-1
(AWS's black box)

The expected behaviour

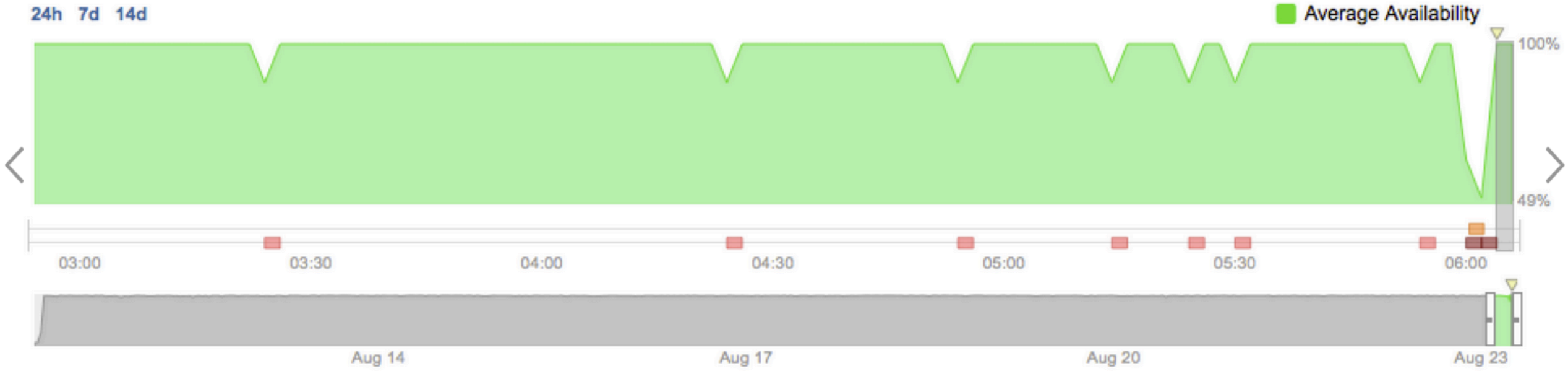


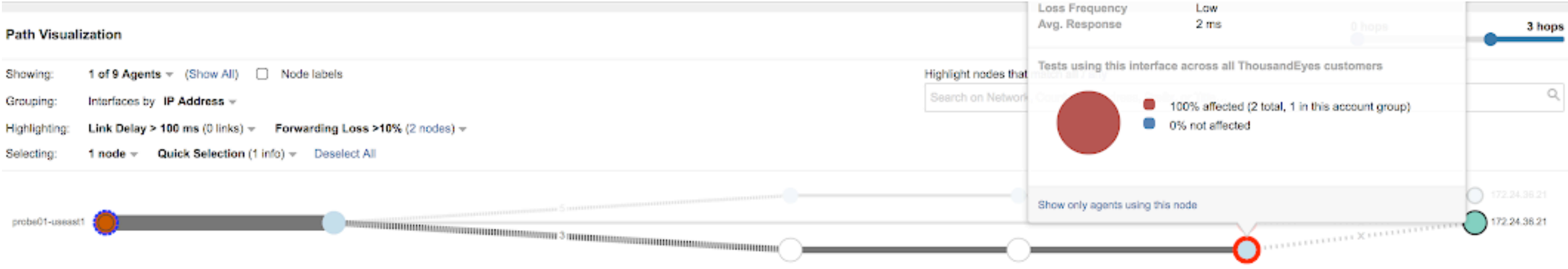
Metric

Availability

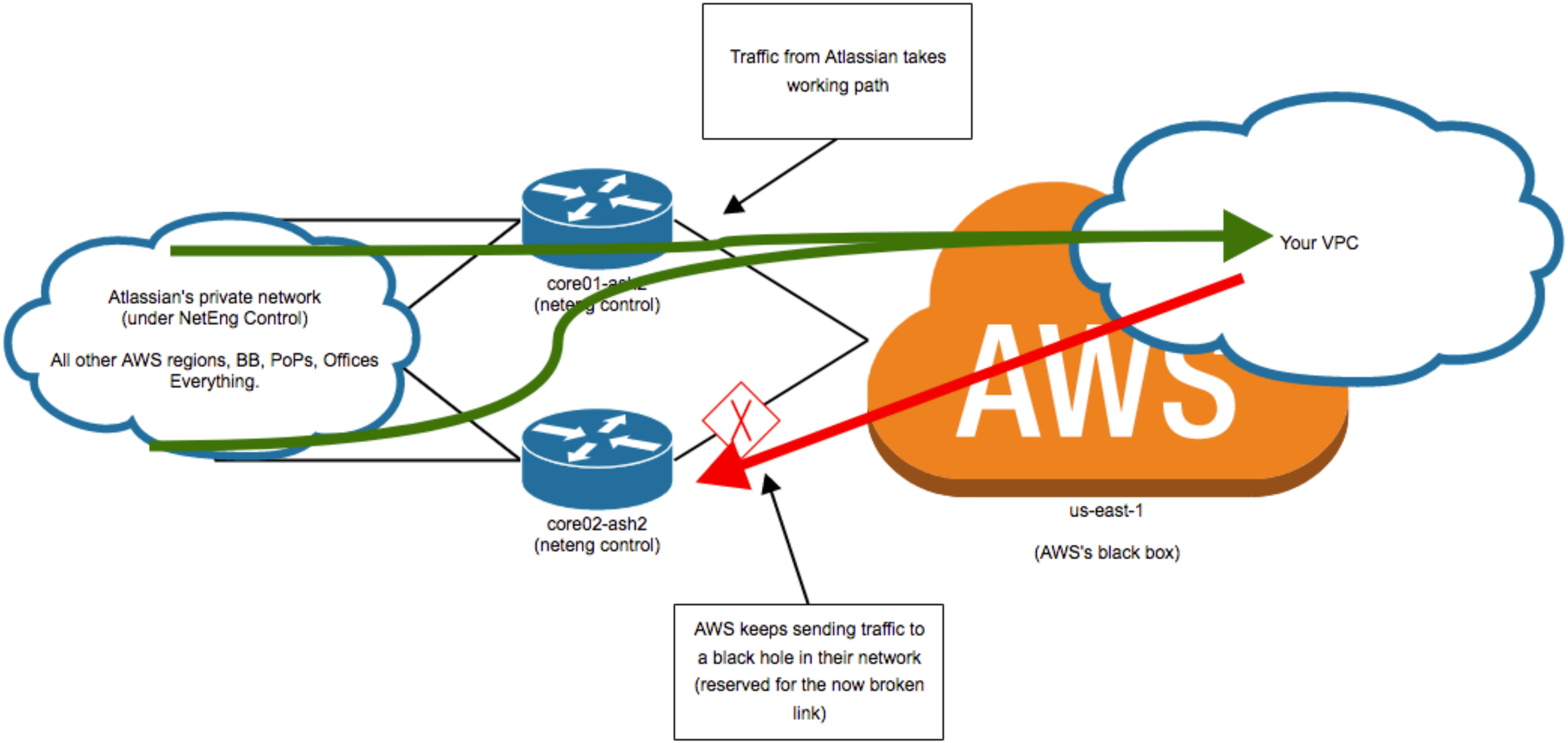
Agent

All agents





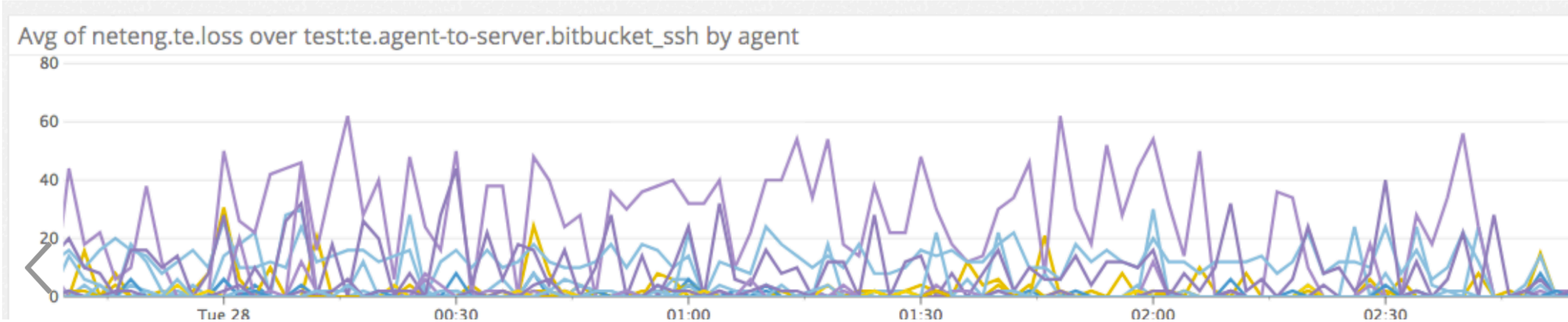
What was actually happening



TCP timeouts from Bitbucket

```
SSH proxy tried to connect to [git@bitbucket.org/
104.192.143.1:22]: and failed due to the following error:
[Authenticating remote session failed]: Connection reset by
peer] fatal: Could not read from remote repository.
```

TCP timeouts from Bitbucket

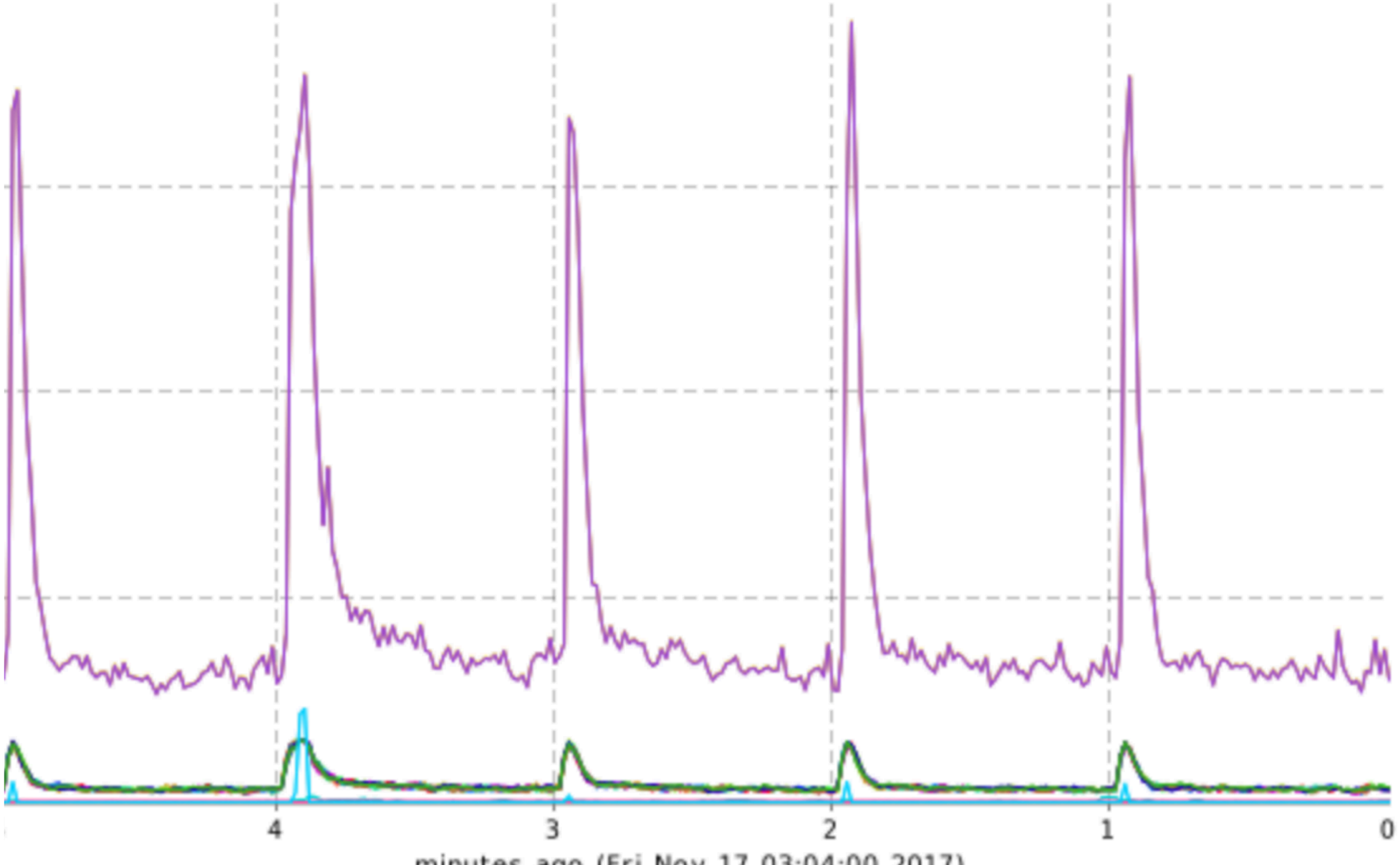


TCP timeouts from Bitbucket

```
Session ID: 65193,
Policy name: internet_shell/60,
State: Active, Timeout: 8, Valid
In: /37884 --> 104.192.143.1/22;tcp, Conn Tag: 0x0, If:, Pkts: 1, Bytes: 56,
Out: 104.192.143.1/22 --> 104.192.139.x/57887;tcp, Conn Tag: 0x0, If:, Pkts: 0,
Bytes: 0,
```

04-Dec-2017 15:00:04 UTC
30-Nov-2017 16:00:05 UTC
29-Nov-2017 16:00:04 UTC
29-Nov-2017 14:00:04 UTC

TCP timeouts from Bitbucket



TCP timeouts from Bitbucket

```
while true; do netstat -ant|grep SYN_RECV|wc -l; done
netstat –statistics

watch -n 5 "nstat | grep Listen"
TcpExtListenOverflows             6662                 0.0
TcpExtListenDrops                 11580

ss -lti '( sport = :22 )’
LISTEN     129    128          104.192.143.1:ssh                    :
         rto:1000 mss:536 cwnd:10 unacked:128
LISTEN     117    128          104.192.143.1:ssh                    :
         rto:1000 mss:536 cwnd:10 unacked:117
LISTEN     129    128          104.192.143.1:ssh                    :
         rto:1000 mss:536 cwnd:10 unacked:128
```

“the TCP implementation will simply drop the SYN packet” - section 14.5, *listen Backlog Queue* in W. Richard Stevens’ textbook *TCP/IP Illustrated, Volume 3*.

TCP timeouts from Bitbucket

```
net.ipv4.tcp_max_syn_backlog=65535 ( depends on next setting)
net.core.somaxconn=65535
net.core.rmem_max=16777216
net.core.wmem_max=16777216
net.ipv4.tcp_rmem=4096 87380 16777216
net.ipv4.tcp_wmem=4096 65535 16777216
net.ipv4.tcp_slow_start_after_idle=0
net.ipv4.tcp_fastopen=3
net.core.default_qdisc=fq
net.ipv4.tcp_congestion_control=bbr
```

https://www.techrepublic.com/article/how-to-enable-tcp-bbr-to-improve-network-speed-on-linux/
https://help.hostunmetered.net/tutorials/tuning-your-os-for-10-gbps-network
https://blog.apnic.net/2017/05/09/bbr-new-kid-tcp-block/
https://wiki.mikejung.biz/Sysctl_tweaks#net.ipv4.tcp_slow_start_after_idle
http://www.lognormal.com/blog/2012/09/27/linux-tcpip-tuning/
https://bradleyf.id.au/nix/shaving-your-rtt-wth-tfo/

TCP timeouts from Bitbucket – Final Word

Boost Network Transaction Performance - Toshiaki Makita (great talk!)

- **sar -u ALL -P ALL 1**

```
20:06:07        CPU     %usr     %nice      %sys   %iowait
20:06:07        all     0.00      0.00     19.18      0.00
20:06:07          0     0.00      0.00      0.00      0.00
20:06:07          1     0.00      0.00      0.00      0.00
20:06:07          2     0.00      0.00      0.00      0.00
20:06:07          3     0.00      0.00      0.00      0.00
20:06:07          4     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07          5     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07          6     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07          7     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07          8     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07          9     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         10     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         11     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         12     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         13     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         14     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         15     0.00      0.00      0.00      0.00      0.00      0.00    100.00      0.00      0.00      0.00
20:06:07         16     0.00      0.00    100.00      0.00      0.00      0.00      0.00      0.00      0.00      0.00
20:06:07         17     0.00      0.00    100.00      0.00      0.00      0.00      0.00      0.00      0.00      0.00
20:06:07         18     0.00      0.00    100.00      0.00      0.00      0.00      0.00      0.00      0.00      0.00
20:06:07         19     0.00      0.00     93.33      0.00      0.00      0.00      6.67      0.00      0.00      0.00
```

Node 0

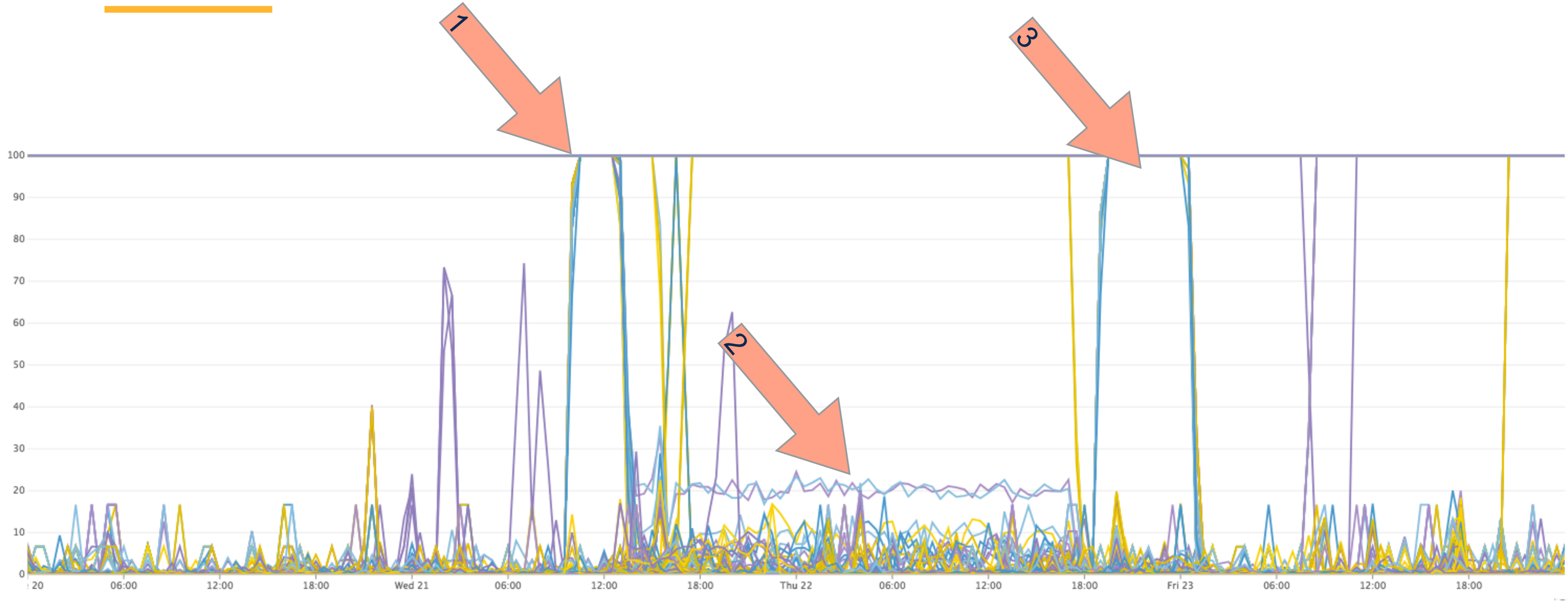
Node 1

- **Perfomance change**
  - RSS: 270,000 tps (approx. 360Mbps)
  - +affinity_hint+RPS: 17,000 tps (approx. 23Mbps)
  - +SO_REUSEPORT: **2,540,000** tps (approx. **3370Mbps**)

- **Though irqs looks distributed evenly, core 16-19 are not used for softirq...**

```
$ ethtool -x ens1f0
RX flow hash indirection table for ens1f0 with 20 RX ring(s):
    0:    0     1     2     3     4     5     6     7
    8:    8     9    10    11    12    13    14    15
   16:    0     1     2     3     4     5     6     7
   24:    8     9    10    11    12    13    14    15
   32:    0     1     2     3     4     5     6     7
   40:    8     9    10    11    12    13    14    15
   48:    0     1     2     3     4     5     6     7
   56:    8     9    10    11    12    13    14    15
   64:    0     1     2     3     4     5     6     7
   72:    8     9    10    11    12    13    14    15
   80:    0     1     2     3     4     5     6     7
   88:    8     9    10    11    12    13    14    15
   96:    0     1     2     3     4     5     6     7
  104:    8     9    10    11    12    13    14    15
  112:    0     1     2     3     4     5     6     7
  120:    8     9    10    11    12    13    14    15
```

AWS trying out new things in eu-central-1?



AWS trying out new things in eu-central-1?

Thank you!

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