

Monitoring at Scale with Open Source AusNOG - 7 Sept 2017

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History

- OpenNMS was started in the Summer of 1999
- First Code Contributed to Sourceforge on 30 March 2000
- Maintained by Oculan until May, 2002
- Maintained by the OpenNMS Group since September, 2004



OpenNMS is the world's first enterprise-grade network management application platform developed under the open source model.



world's first

•	NetSaint	2000-01-10	1323
•	OpenNMS	2000-03-30	4141
•	Zabbix	2001-03-23	23494
•	Nagios	2001-05-03	26589
•	RRDTool	2003-01-13	71544
•	Groundwork	2006-02-21	160654
•	ZenOSS	2006-03-20	163126
•	Hyperic	2006-07-17	172556



enterprise-grade

OpenNMS was designed from Day One to monitor tens if not hundreds of thousands of devices. Current work is focused on removing those constraints to allow for millions of devices and billions of metrics.

That scalability comes in a number of forms:

- Discrete devices (hundreds of thousands)
- Performance metrics (millions)
- Events per second (thousands)
- Remote monitors (thousands)



application platform

While OpenNMS works "out of the box", it really starts to shine when you customize it. It is highly configurable and offers a myriad of ways to integrate with other systems.

- Full-featured ReST Interface for both configuration and queries, forms the basis for OpenNMS Compass
- Device and event information stored in a database
- Notification system can execute arbitrary commands
- Built-in integration includes
 - RANCID configuration management
 - DNS for provisioning
 - Trouble Ticketing API (RT, Jira, OTRS, Remedy, etc.)



open source

Fully 100% of the OpenNMS source code is available under an Open Source license (as defined by the Open Source Initiative).

The main application is published under the AGPLv3, with various subsystems such as Newts published under more permissive licenses such as the Apache License.



It's the Community

Google	open	open source network monitoring							
	AII	News	Videos	Images	Maps	More		Settings	Tools

About 23,800,000 results (1.18 seconds)

Network Management Tools - Top 5 Tools for Network Admins

Ad www.solarwinds.com/free-tools ▼

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Join our Community \cdot Affordable Solutions \cdot Powerful IT Management \cdot Easy Deployment

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Transform your system into a ${\bf network}$ for ensics sensor in a matter of minutes.

Highlights: Deep Packet Analytics, Alerts & Dashboards Available, Full Packet Capture...

"SANS - 2016's Best of SIEM" - SANS Institue

SC Mag 5 Star Rating · Gartner 2016 SIEM Report · Empower Your SOC with TLM

Open Source Monitoring Tools - Full-Stack Visibility - pagerduty.com

Ad www.pagerduty.com/Free-Trial ▼

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2017 Gartner Magic Quadrant - Network Performance Monitoring

Ad www.riverbed.com/ ▼

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OpenNMS I

https://www.opennms.org/ ▼

OpenNMS is a carrier-grade, highly integrated, open source platform designed for building network monitoring solutions. There are two distributions of ...

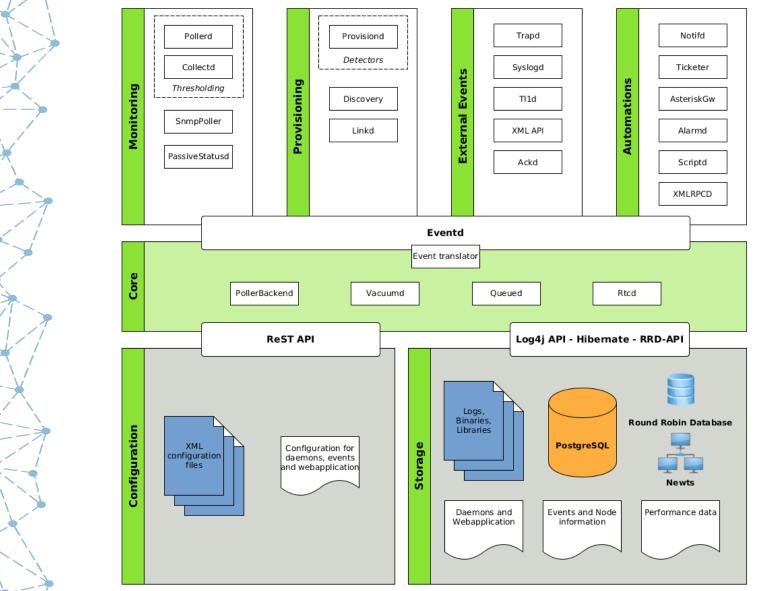
The OpenNMS Demo · Docs · Flavors · Releases

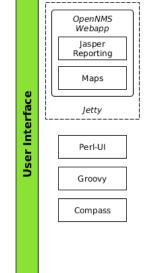
The Top 5 Free and Open Source Network Monitoring Software ...

blog.capterra.com/top-open-source-free-network-monitoring-software/ ▼
May 24, 2017 - Interested in open source or free network monitoring software? Check out our list of the top five OS and free network monitoring solutions.

The Four Main Areas of OpenNMS

- Event and Notification Management: Generate, receive, enhance, reduce and correlate various network alerts and feed them to a robust notification system.
- Provisioning: Both Automated Discovery and Directed Discovery.
- Service Assurance: Is a particular network service reachable and available?
- Performance Data Collection: Gather numeric data from across the network for display, trending and thresholding





Event and Notification Management

- OpenNMS can receive events from various sources: SNMP, syslog, TL/1, custom events
- Events can be enhanced to include external information
- Events can be exported to Elasticsearch
- Events can create notifications
- Events can be turned into alarms
 - Alarms can be reduced to remove duplicates
 - Correlation can be performed via automations or Drools rules
- Alarms can integrated with Trouble Ticketing systems



OpenNMS Events

6991966	Normal ⊕ ⊟	Aug 31, 2017 10:11:37 AM 4	ike.internal.opennms.com	172.20.1.25 ⊞ ⊟	SNMP ⊕ ⊟				
		uei.opennms.org/nodes/dataCollectionSucceeded 🕀 🖯 Edit notifications for event							
	SNMP data collection on interface 172.20.1.		2.20.1.25 previously failed and has been res	tored.					
6991960	Normal 🕀 🖯	Aug 31, 2017 10:07:10 AM 4	ike.internal.opennms.com						
		uei.opennms.org/nodes/nodeUp ⊕ ⊟							
		Node ike.internal.opennms.com is up							
6991953	Major ⊞ ⊟	Aug 31, 2017 9:56:51 AM 4	ike.internal.opennms.com						
		uei.opennms.org/nodes/nodeDown 🕀 🖯 Edit notifications for event							
		Node ike.internal.opennms.com is do	wn.						
6991952	Minor 🕀 🖯	Aug 31, 2017 9:55:54 AM 4	ike.internal.opennms.com	172.20.1.25 ⊞ ⊟	SNMP ⊕ ⊟				
		uei.opennms.org/nodes/dataCollection	nFailed ⊕ ⊟ Edit notifications for event						
		npCollectors for 172.20.1.25 for /172.20.1.2	25: SnmpCollectors for 172.20.1.25:						



SNMP Traps

Event 69880	7/9									
Severity	Warning	Node	mrtwig.internal.opennms.com							
Time	Aug 29, 2017 12:20:53 AM	Interface	172.20.1.8							
Service										
JEI	uei.opennms.org/IETF/Bridge/traps/top	oologyChange								
Log Message										
Log Messag	ge									
	Topology Change.									
Bridge MIB:	Topology Change.									
Bridge MIB:	Topology Change.	f its configured ports tra	ansitions from the Learning state to the Forwarding state, or from the Forwarding state to the Blocking state. The							
Bridge MIB: Description A topologyCh	Topology Change.		ansitions from the Learning state to the Forwarding state, or from the Forwarding state to the Blocking state. The on of this trap is optional.							
Bridge MIB: Description A topologyCh	Topology Change. hange trap is sent by a bridge when any o									



Event 699238	Event 6992380						
Severity	Normal	Node					
Time	Aug 31, 2017 12:16:24 PM		127.0.0.1				
Service							
UEI	uei.opennms.org/syslogd/authpriv/Notice						

Log Message

An OpenNMS Event has been received as a Syslog Message

Message: pam_unix(su-l:auth): authentication failure; logname=tarus uid=18600004 euid=0 tty=pts/0 ruser=tarus rhost= user=root

Description

The interface 127.0.0.1 generated a Syslog Message.

Node ID: 0 Host: Unknown Interface: 127.0.0.1

Message: pam_unix(su-l:auth): authentication failure; logname=tarus uid=18600004 euid=0 tty=pts/0 ruser=tarus rhost= user=root

Process: su PID: 3320



Custom Events

6991339	Normal ⊕ ⊟	Aug 31, 2017 1:02:38 AM ■ sync.opennms.com					
		uei.opennms.org/internal/backup/backupCompleted ⊕ ⊟ Edit notifications for event					
		TOG Event: Backup process completed on sync.opennms.com.					
6991328	Normal 🕀 🖯	Aug 31, 2017 1:00:04 AM ☑ ▶ sync.opennms.com					
		uei.opennms.org/internal/backup/backupStarted ⊕ ⊟ Edit notifications for event					
		TOG Event: Backup process started on sync.opennms.com.					



Event Translator

6982188	Normal 🕀 🖯	Aug 24, 2017 3:04:02 PM 🗷 🗈	apxncdr01.internal.opennms.com	172.20.1.1 ⊞ ⊟					
		uei.opennms.org/translator/traps/SNMP_Link_Up ⊕ Edit notifications for event							
		Agent Interface Up (linkUp Trap) on interface index:517; ifDescr:ge-0/0/2; ifName:ge-0/0/2; IfAlias:VPN01							
6982187	Minor ⊕ ⊟	Aug 24, 2017 3:03:56 PM 🗷 🗈	apxncdr01.internal.opennms.com	172.20.1.1 ⊞ ⊟					
		uei.opennms.org/translator/traps/SNMF	P_Link_Down ⊕ ⊟ Edit notifications for event						
		Agent Interface Down (linkDown Trap) on interface index:517; ifDescr: ge-0/0/2; ifName:ge-0/0/2; ifAlias:VPN01							

Elasticsearch Jan 28, 2015 17:06:30 to Feb 9, 2015 17:30:47



Notifications

- Events can create notifications, a "poor man's trouble ticket"
- A number of actions can be performed, such as:
 - Send an e-mail
 - Send an SMS
 - Contact via PagerDuty
- Notifications can be escalated
- Any command that can be run from the OpenNMS server can be used in notifications.

Alarms

- Events are like logs, alarms are used for workflow
- Alarms can reduce multiple similar events into one alarm
- Automations can act on alarms to escalate or clear them
- Complex business rules implemented using Drools
- Alarms can have "sticky" and "journal" notes
- There is an API to interface with common Trouble Ticketing software such as Remedy, RT, OTRS and Jira.



Ack	<u>ID</u>	<u>Severity</u>	Node	<u>Interface</u>	<u>Service</u>	∨ <u>Count</u>	Last Event Time	First Event Time	
	11283	Warning [+] [-]	PDU-G01L [+] [-]	10.123.7.18 [+] [-]		9720	12/17/06 6:29:55 AM [<] [>]	10/20/06 1:33:36 AM [<] [>]	
			Ackd:	Ackd Time:		UEI: uei.o	pennms.org/generic/traps/S	NMP_Authen_Failure [+] [-]	
			Incorrect Community Name (authent	ticationFailure Trap) enterp	rise:.1.3.6.1.4.1.318 (.1	.3.6.1.4.1.3	18) args(1):.1.3.6.1.4.1.318.2	.3.3.0=""	
	4762	Minor [+] [-]	tasrvad01.bos3 [+] [-]	10.24.1.10 [+] [-]	SNMP [+] [-]	2866	12/17/06 11:21:23 AM [<] [>]	9/5/06 6:26:23 PM [<] [>]	
			Ackd:	Ackd Time:		UEI: uei.o	pennms.org/nodes/dataColle	ectionFailed [+] [-]	
			SNMP data collection on interface 10	.24.1.10 failed.					
	5379	Normal [+][-]	tasrvad01.bos3 [+] [-]	10.24.1.10 [+] [-]	SNMP [+] [-]	2852	12/17/06 11:11:17 AM [<] [>]	9/6/06 5:54:57 PM [<] [>]	
			Ackd:	Ackd Time:		UEI: uei.o	pennms.org/nodes/dataColle	ectionSucceeded [+] [-]	
			SNMP data collection on interface 10.24.1.10 prevously failed and has been restored.						
	4744	Minor [+] [-]	tasrvsr01c02.bos3. [+] [-]	10.24.1.14 [+] [-]	SNMP [+] [-]	1441	12/15/06 11:28:08 PM [<] [>]	9/5/06 6:26:18 PM [<] [>]	
			Ackd:	Ackd Time:		UEI: uei.o	pennms.org/nodes/dataColle	ectionFailed [+] [-]	
			SNMP data collection on interface 10	.24.1.14 failed.					
	4825	Normal [+] [-]	tasrvsr01c02.bos3 [+][-]	10.24.1.14 [+] [-]	SNMP [+] [-]	1429	12/15/06 11:43:18 PM [<] [>]	9/5/06 6:36:39 PM [<] [>]	
			Ackd:	Ackd Time:		UEI: uei.o	pennms.org/nodes/dataColle	ectionSucceeded [+] [-]	
			SNMP data collection on interface 10	.24.1.14 prevously failed a	nd has been restored.				

Automation Example

	▼ ID				
Ack	Severity	Node	Count	Last Event Time	Log Msg
	3	localhost ⊞ ⊟	1		HTTP outage identified on interface 127.0.0.1 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

Resolve the Alarm

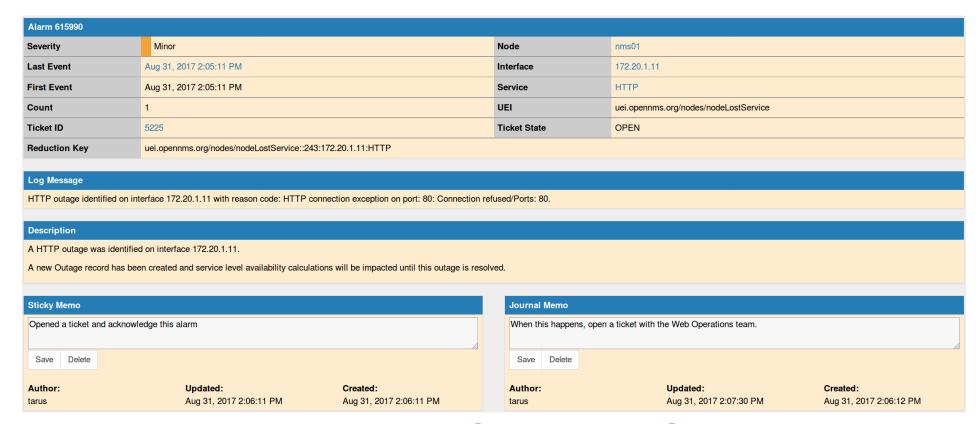
		▼ ID				
Acl	(Severity	Node	Count	Last Event Time	Log Msg
	ı	4	localhost ⊕ ⊟	1	Dec 5, 2016 3:43:31 AM 4 D	The HTTP outage on interface 127.0.0.1 has been cleared. Service is restored.
		3	localhost ⊕ ⊟	1	Dec 5, 2016 3:42:31 AM 1	HTTP outage identified on interface 127.0.0.1 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

	▼ ID				
Ack	Severity	Node	Count	Last Event Time	Log Msg
	4	localhost ⊕ ⊟	1	Dec 5, 2016 3:43:31 AM 1 D	The HTTP outage on interface 127.0.0.1 has been cleared. Service is restored.
	3	localhost ⊕ ⊟	1	Dec 5, 2016 3:42:31 AM 1	HTTP outage identified on interface 127.0.0.1 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

Drools

Alarm 764000										
Severity	Minor		Node							
Last Event	Aug 31, 2017 10:11:19 AM		Interface							
First Event	Aug 31, 2017 10:11:19 AM		Service							
Count	1		UEI	uei/vendor/OpenNMS/Applications/						
Ticket ID	12792866		Ticket State	OPEN						
Reduction Key	uei	- Too many error when calling	:High:Moderate/Limited							
Log Message										
		nappened whenoccurred on hosturgency=Highimpact=Moderate/Limite	d ci= service=	requisitionName= Operations=2017-08-31 10:11:20 EDT :: Re-parented event to node 49150 based on hostname						
when calling "High:Moderate	d outages, releasing event. 2017-08-31 10:11:20 EDT:: application_c vLimited applicationRefined=true msg=Beacon Alarm: n which now called	enrich:BeaconAlarm:: Enriched description and set log mess - Too many error when calling		eductionKey=uel						
Description										
Beacon Alarm: Event Parameters:	Too many error when calling	nappened when a calling calling Possible cau	issue(service down) 2. U	Jnexpected error(LDAP issue, timeout) May check (consult team which now called						
ci: service: requisitionName:	alarmName:									
(co	msg:Beacon Alarm: - Too many error when calling 10 more failures per hour happened when calling Possible cause: 1. issue(service down) 2. Unexpected error(LDAP issue, timeout) May check (consult team which now called)									
Sticky Memo Journal Memo										
2017-08-31 10:11:21 EDT :: Creating opened ticket 12792866 for this even		\$								
Save Delete			Save Delete							
Author: Drools	Updated: Aug 31, 2017 10:11:30 AM	Created: Aug 31, 2017 10:11:21 AM								

Alarm "sticky" and "journal" Notes



Trouble Ticket Integration

Alarm 615990				
Severity	Minor	Node	nms01	
Last Event	Aug 31, 2017 2:05:11 PM	Interface	172.20.1.11	
First Event	Aug 31, 2017 2:05:11 PM	Service	нттр	
Count	1	UEI	uei.opennms.org/nodes/nodeLostService	
Ticket ID		Ticket State	CREATE_PENDING	
Reduction Key	uei.opennms.org/nodes/nodeLostService::243:172.20.1.11:HTTP			

Log Message

HTTP outage identified on interface 172.20.1.11 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

Description

A HTTP outage was identified on interface 172.20.1.11.

A new Outage record has been created and service level availability calculations will be impacted until this outage is resolved.

Trouble Ticket Integration

Alarm 615990				
Severity	Minor	Node	nms01	
Last Event	Aug 31, 2017 2:05:11 PM	Interface	172.20.1.11	
First Event	Aug 31, 2017 2:05:11 PM	Service	НТТР	
Count	1	UEI	uei.opennms.org/nodes/nodeLostService	
Ticket ID	5225	Ticket State	OPEN	
Reduction Key	uei.opennms.org/nodes/nodeLostService::243:172.20.1.11:HTTP			

Log Message

HTTP outage identified on interface 172.20.1.11 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

Description

A HTTP outage was identified on interface 172.20.1.11.

A new Outage record has been created and service level availability calculations will be impacted until this outage is resolved.

Trouble Ticket Integration

More about the requestors

<rt@opennms.com>

User Summary

Comments about this user:

No comment entered about this user

Active Tickets Inactive Tickets All Tickets

This user's 10 highest priority active tickets:

5225 Nobody in particular

HTTP outage identified on interface 172.20.1.11 with reason code: HTTP connection exception on port; 80: Connection refused/Ports; 80.

new

Groups this user belongs to

- Everyone
- Unprivileged

A History

Thu Aug 31 14:06:19 2017

opennms (OpenNMS User) - Ticket created

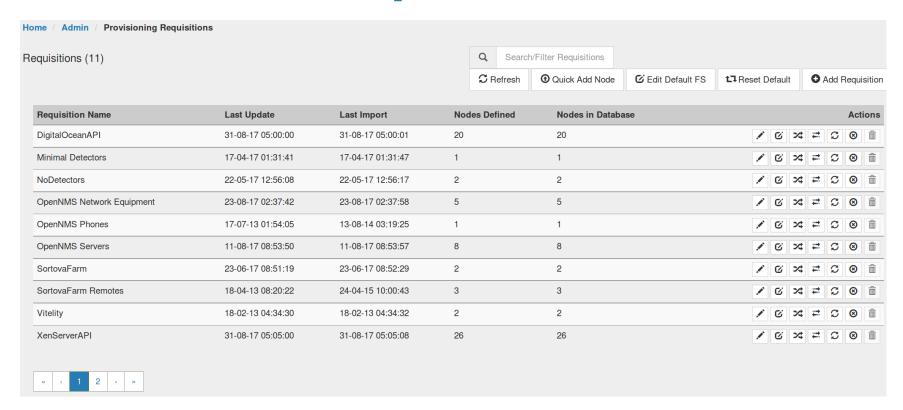
Subject: HTTP outage identified on interface 172.20.1.11 with reason code: HTTP connection exception on port: 80: Connection refused/Ports: 80.

A HTTP outage was identified on interface 172.20.1.11. A new Outage record has been created and service level availability calculations will be impacted until this outage is resolved.

Provisioning

- OpenNMS can automatically scan your network for devices
- For large networks, this can be impractical
- The provisioning system provides several ways to add devices:
 - WebUI
 - XML file import
 - ReSTAPI
- Multi-threaded discovery processes handles large devices

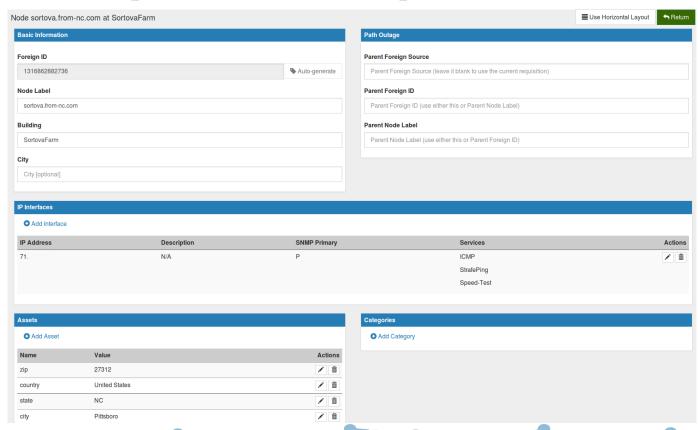
Requisitions



Requisitions - Node List



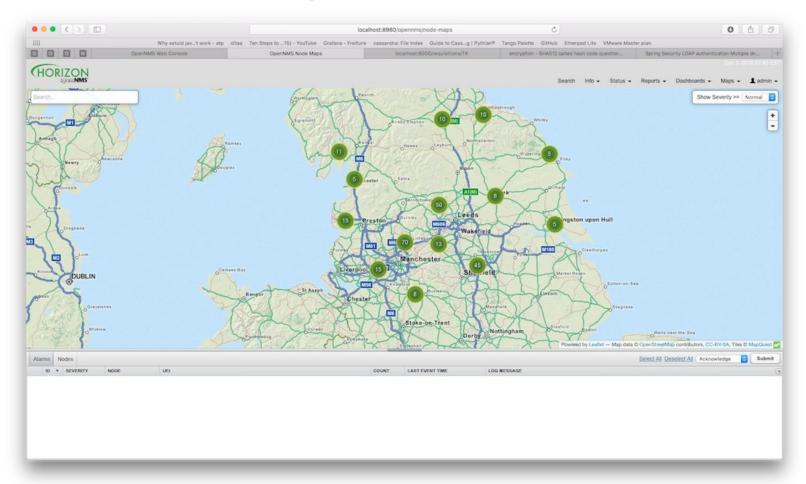
Requisitions - Specific Node



Requisitions – XML

```
<model-import xmlns="http://xmlns.opennms.org/xsd/config/model-import" date-stamp="2017-06-23T08:5</pre>
1:19.772-04:00" foreign-source="SortovaFarm" last-import="2017-06-23T08:52:29.773-04:00">
   <node building="SortovaFarm" foreign-id="1316862940820" node-label="rabalog.dyndns.org">
      <interface descr="eth0" ip-addr="174.x.x.x" status="1" snmp-primary="P">
         <monitored-service service-name="ICMP"/>
      </interface>
      <asset name="zip" value="27205"/>
      <asset name="country" value="United States"/>
      <asset name="state" value="NC"/>
      <asset name="city" value="Asheboro"/>
      <asset name="address1" value="1655 Main Street"/>
   </node>
   <node building="SortovaFarm" foreign-id="1316862882736" node-label="sortova.from-nc.com">
      <interface descr="" ip-addr="71.x.x.x" status="1" snmp-primary="P">
         <monitored-service service-name="ICMP"/>
         <monitored-service service-name="StrafePing"/>
         <monitored-service service-name="Speed-Test"/>
      </interface>
      <asset name="zip" value="27312"/>
      <asset name="country" value="United States"/>
      <asset name="state" value="NC"/>
      <asset name="city" value="Pittsboro"/>
      <asset name="address1" value="115 First Avenue"/>
   </node>
</model-import>
```

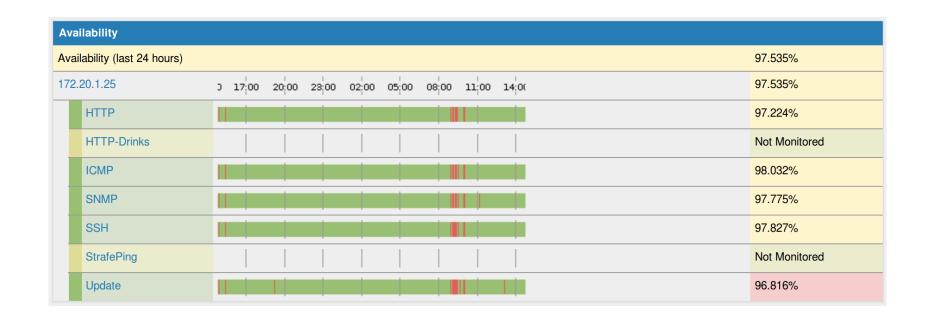
Geographical Map



Service Assurance

- OpenNMS performs synthetic transactions to test the availability of services
- Built-in monitors range in complexity from the ICMP and TCP monitors up to the Page Sequence and Selenium Monitors
- There is a unique "downtime model" to manage transient errors
- Services that can't be actively polled can be monitored via the Passive Status Keeper
- The Remote Poller tests services from the point of view of remote locations
- You can create service hierarchies to mange business services

Monitored Services



Downtime Model

The OpenNMS downtime model is unique:

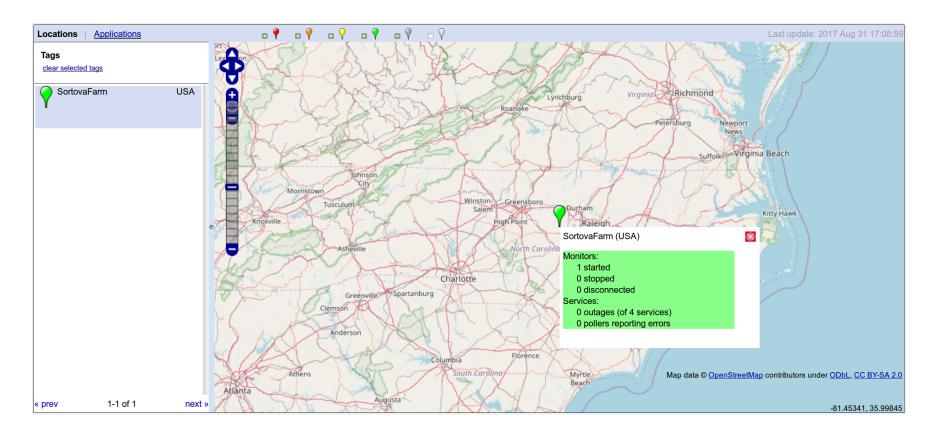
Remember to remove the "end" when removing delete

Passive Status Keeper

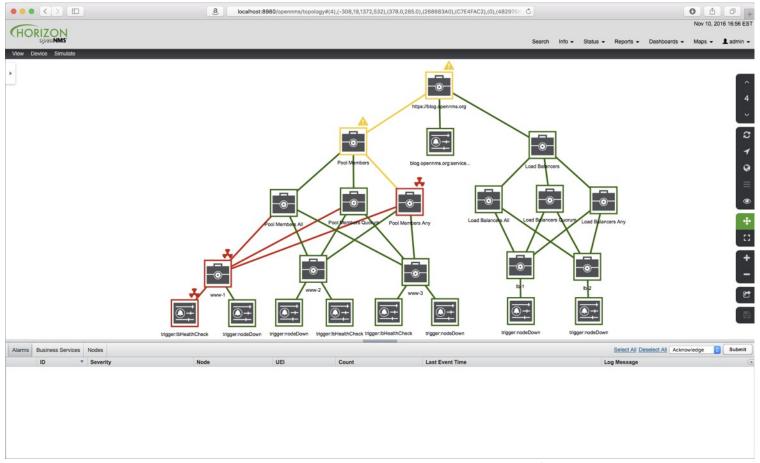
snmptrap -v 1 -c public 127.0.0.1 .1.3.6.1.4.1.99999.2 \
localhost 6 1 ' ' .1.3.6.1.4.1.99999.3.1 s 'They be bored'

Recent Events											
389	12/6/16 22:00:06			Minor	Cla	Class-Mood outage identified on interface 127.0.0.1 with reason code: They be bored.					
388	12/6/16 21:59:51			Normal	Sta	Status information for service Class-Mood has been updated.					
387	12/6/16 21:59:51			Warning	Оре	OpenNMS Class is moody: They be bored					
	59	localho	st ⊞ ⊟	1	De	Dec 6, 2016 10:00:06 PM 🛽 🗈 Class-Mood outage identified on interface 127.0.0.1 with reason code: They be bored.					
□ 27	389	Minor	Dec 6	, 2016 10:0	0:06 PM			localhost ⊕ □	127.0.0.1 ⊞	Class-Mood ⊕	
				The Class-Mood service poll on interface localhost (127.0.0.1) on node localhost failed at Tuesday, December 6, 2016 10:00:06 PM EST.							

Remote Poller



Business Service Monitor

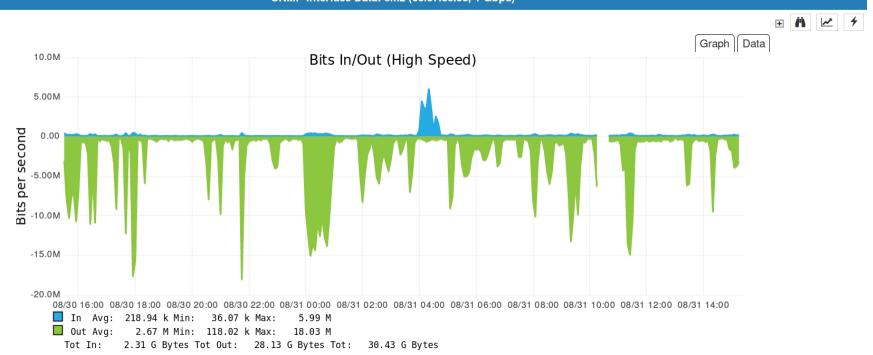


Data Collection

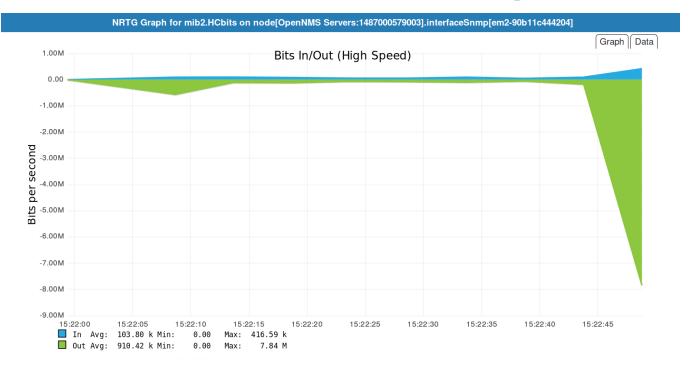
- OpenNMS can collect data from numerous sources, such as SNMP, HTTP, XML, JSON, JDBC, vSphere etc.
- The data can be stored, graphed, checked for thresholds and trends can be calculated
- Virtually unlimited scale using storage via Newts running on Cassandra or ScyllaDB
- Integration with external tools such as Graphite and Grafana

SNMP Data Collection

Node: kyle.internal.opennms.com SNMP Interface Data: em2 (66.57.83.98, 1 Gbps)

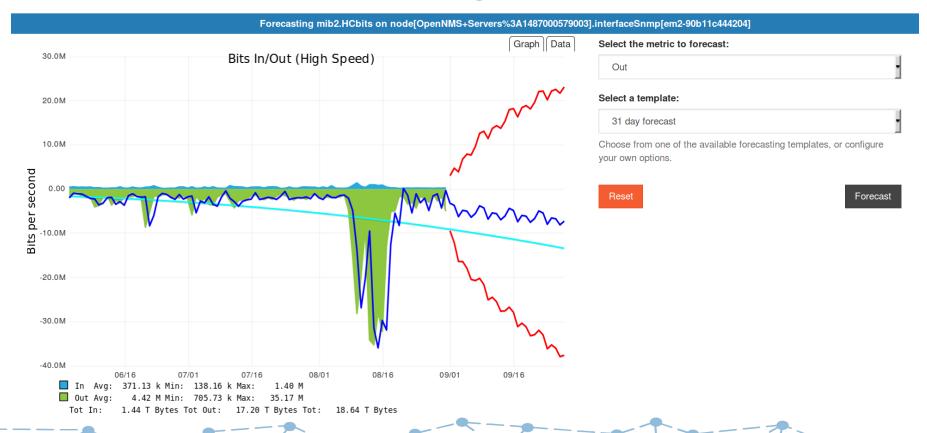


Near Real-time Graphing (NRTG)

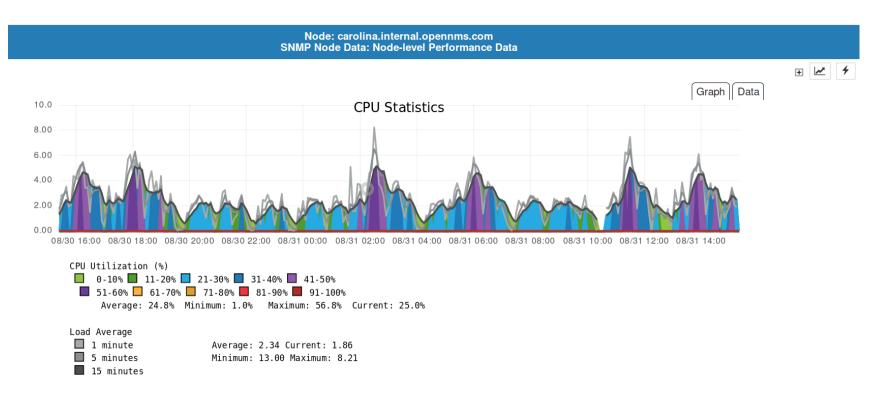


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Trending with R



SNMP Data Collection

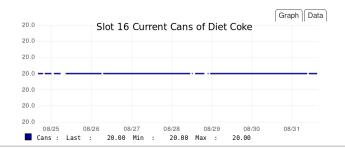


HTTP Data Collection



OpenNMS Drink Machine Slot 16 From: Thu Aug 24 15:16:59 EDT 2017 Node: ike.internal.opennms.com To: Thu Aug 31 15:16:59 EDT 2017

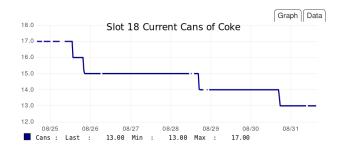
SNMP Node Data: Node-level Performance Data Detail



OpenNMS Drink Machine Slot 18

From: Thu Aug 24 15:16:59 EDT 2017 Node: ike.internal.opennms.com

To: Thu Aug 31 15:16:59 EDT 2017 SNMP Node Data: Node-level Performance Data Detail

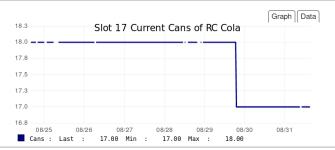


OpenNMS Drink Machine Slot 17 From: Thu Aug 24 15:16:59 EDT 2017

To: Thu Aug 31 15:16:59 EDT 2017

Node: ike.internal.opennms.com

SNMP Node Data: Node-level Performance Data Detail

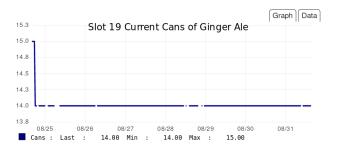


OpenNMS Drink Machine Slot 19

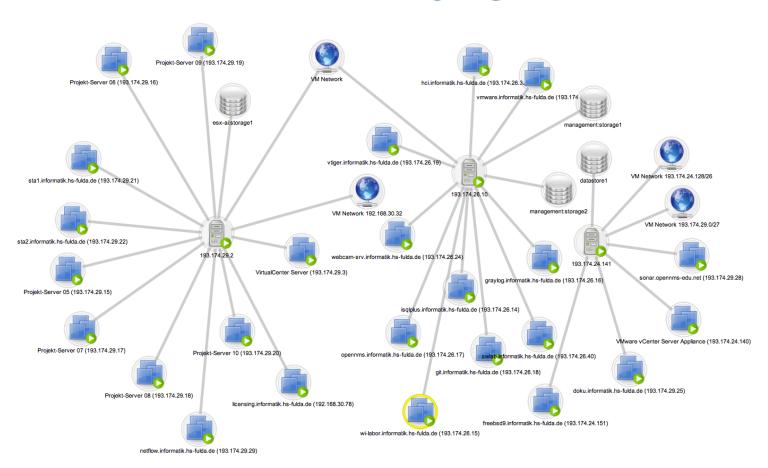
From: Thu Aug 24 15:16:59 EDT 2017 To: Thu Aug 31 15:16:59 EDT 2017

Node: ike.internal.opennms.com

SNMP Node Data: Node-level Performance Data Detail

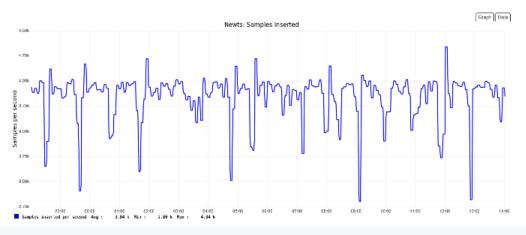


VMWare





Newts



```
org.opennms.newts.stress.InsertDispatcher.samples
```

count = 10512100

mean rate = 51989.68 events/second

1-minute rate = 51906.38 events/second

5-minute rate = 38806.02 events/second

15-minute rate = 31232.98 events/second

Grafana

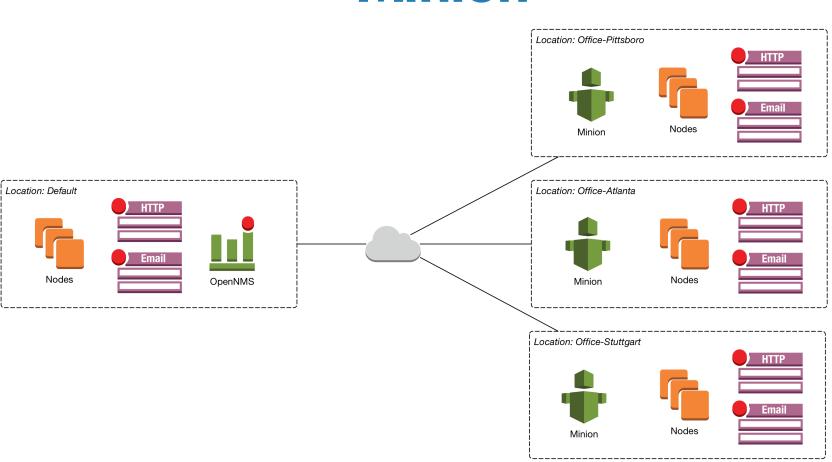


The Goal

"Internet of Things" Scale

Millions of Devices
Billions of Metrics

Minion



OpenNMS in the Cloud



Resources

The OpenNMS Project:

- website: https://www.opennms.org
- wiki: https://wiki.opennms.org
- demo: https://demo.opennms.org
- chat: https://chat.opennms.com
- forum: http://ask.opennms.eu