

Eric Pinkerton - Regional Director - Hivint

AusNOG 2017



# whoami

"I don't know who you are. I don't know what you want. If you're looking for ransom, I can tell you I don't have money; but what I do have are a very particular set of skills; skills I have acquired over a very long career; skills that make me a nightmare for people like you"

- Bryan Mills





# So how did we get here?



## What about the Metadata?

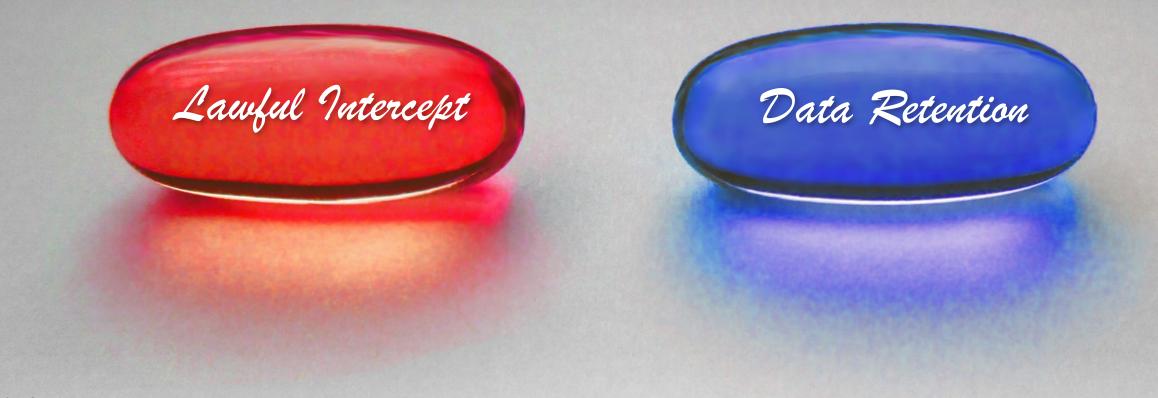
- Suggested by the AFP/AG in 2012
- Came in to being in 2015
- CSP's could defer until 4/17
- \$128m / 180 CSP's (~300) Using this methodology





You take the **blue pill**, the story ends. You wake up in your bed and believe whatever you want to believe. You take the **red pill**, you stay in Wonderland, and I show you how deep the **rabbit hole** goes

-Morpheus







# WHAT IS<br/>ARTWHAT IS<br/>METADATAARTMETADATABIG DATATHREAT INTELCLOUD

"When I use a word," Humpty Dumpty said, in rather a scornful tone, "it means just what I choose it to mean - neither more nor less."

# RISK Artificial MEDICINE -Lewis Carrol Intelligence ARCHITECTURE GOVERNANCE CYBER





#### Is it a Honeypot for Hackers?



alastair macgibbon 🤣 @macgibbon

Following

I agree PII is valuable. Telcos have always collected PII: they need it 2 bill u. I just don't agree data retention makes them bigger target

#### eyeT Systems @eyeTSystems

#### Replying to @macgibbon @zzap @SandraRagg

People rob banks, because of the high value. Less likely to rob Trash & Treasure because low value. PII is valuable, ergo will be targeted.



#### What Metadata is Metadata



- Name
- Address
- Billing and contact information



Source & Destination

Identifiers, including forwarding, routing, xfer

- FNNIP
- IMEI
- IMSI
- Username

Time Date Duration

- Start
- End
- Time zone



Service Type

- Internet
- Wi-Fi
- Voice
- SMS
- (The amount of data uploaded and downloaded by the subscriber)



Location (at start and end of communication)

- Cell towers
- Wi-Fi hotspot





#### What Metadata is NOT Metadata



Web Browsing History

- URL's
- IP's
- Cookies

Passwords, PINs, secret questions or token codes, which are used for authentication purposes. Billing Information for Free Services

- Start
- End
- Time zone

Content of Communication

- Internet
- Wi-Fi
- Voice
- SMS

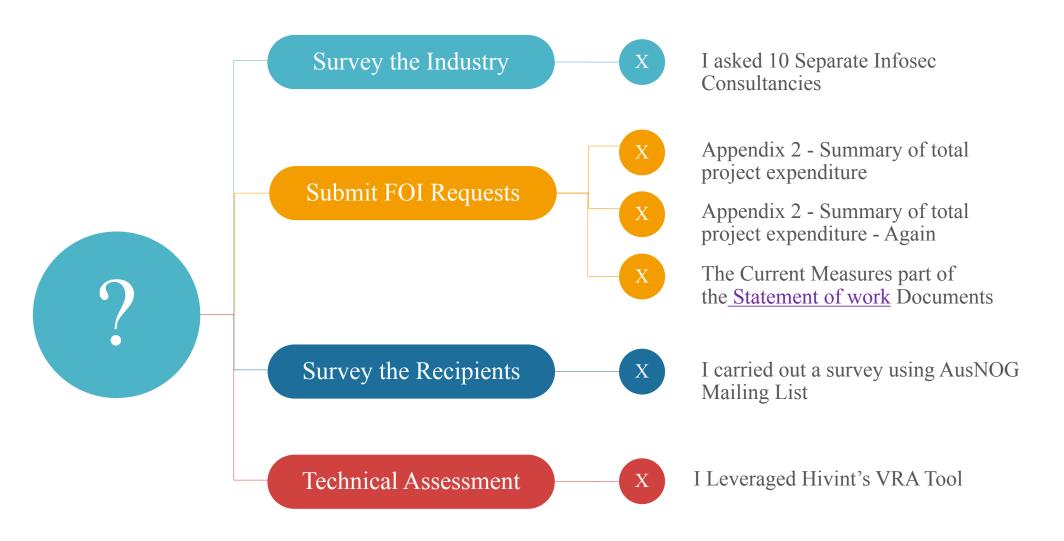
Ongoing Location

- Cell towers
- Wi-Fi hotspot





#### So I was interested to know how secure these 'hacker honeypot's' are:







## Phone a Friend



### FOI Requests







#### FOI Requests

#### **Current measures**

Describe how you currently secure retained data for this service in line with your obligations. Detail what measures you have in place to protect the information from unauthorised interference or access.

Do not include encryption keys, username, passwords or other similar information.

Data is stored on a SAN running a Linux (s 33) encrypted with (s file system. The SAN is on a private network firewalled from the internet, only the required servers plus 2 staff members have access to this SAN. This SAN is physically housed at a Secure Data Centre in (s 22) with the following security features:

Physical – <mark>(s 33</mark>

Human – <mark>(s 33)</mark>

Electronic – (s 33)

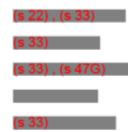
S33. National Security "Disclosure of this material could reasonably be expected to cause damage to the security of the commonwealth"

#### S22. Irrelevant Materiel





The metadata is stored in (s 22). (s databases in encrypted volumes in Linux virtual servers that have been built specifically for the purpose of secure storage of the metadata. The volumes were encrypted with the following options:



, the records in the database will also be

class to ensure maximum

encrypted.

The metadata is replicated between a primary virtual server in the (s 22) Datacentre and a secondary virtual server in the (s 22) Disaster Recovery site.

The virtual server disks are provisioned in dedicated LUNs on SAN storage.

Data required to comply with any (s 22) obligations pertaining to the owners of accounts is already being held securely on internal office servers and no change required.

All data required to comply with our retention obligations for (s 22) services are located in various log files on our (s server, only accessible by administrative staff logged in using(s). Prior to our obligations, these log files would be rotated after 30 days and replaced with more recent data.

To comply with our retention obligations, these log files are automatically uploaded to an (s 22) (s 22) bucket prior to rotation. All data stored in this (s 22) (s 22) is configured with policies to be stored encrypted (using (s 33)), with an automatic expiry after the minimum period of 2 years.

Data is stored using (s 22) (s 22) reliability. This provides (s 33) durability on

durability on objects stored.

Hard Drive encryption on folders. Encryption key not stored electronically.

All metadata is stored on a secure server deployed only for the purposes of metadata collection within the same data centre as the <sup>[S 22]</sup> service, only key staff within our organisation have access to this server. The metadata collection server is then backed up daily to a second site using encryption with a 730 day (2 Year) retention period. The backups are stored on a Network storage device purchased for this purpose. Backups of the metadata cannot be interfered with without breaking the backup storage "chain". This ensures that no tampering is possible with the long term and anti-tamper requirements in the Data Retention legislation. Additionally no logs are purged from the Metadata collection server ensuring that there are two copies of the data available, one being live and the other an encrypted backup.

(s 22) stores primary meta data retention in an ISO 27001 secure datacentre with 24 hour onsite security, finger print and swipe card access to the building and additional swipe card access to a locked rack containing our the physical infrastructure.

(s 22) has deployed security best practice with remote access to the primary meta data storage via jump host remote access only with two factor security to core network infrastructure for select senior personnel.

(s 22) has additional secondary storage of meta data which is (s 33) encrypted at rest and additionally sent to our secondary storage via (s 33) . Decryption keys are secured out of band of (s 22) network.

Data that is retained as required by the Act is encrypted prior to storage using the (s 33)

. The encryption keys are stored in two

disparate geographical locations in storage that has an Australian Standards 3809:1998 resistance grade of no less than X grade. Access to the retained data can only be made by a Director of the Applicant (as defined by the Corporations Act 2001).

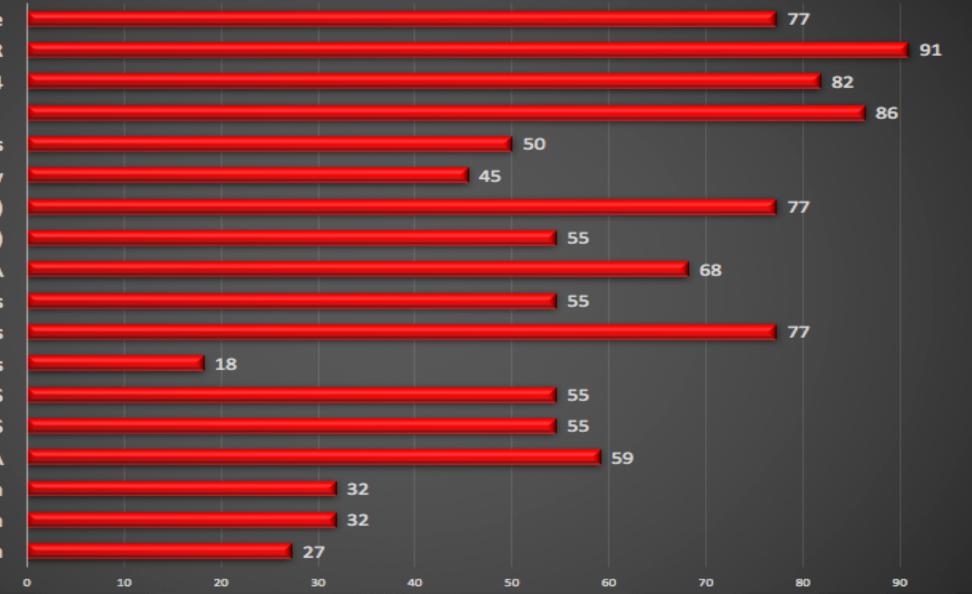
Encrypted database





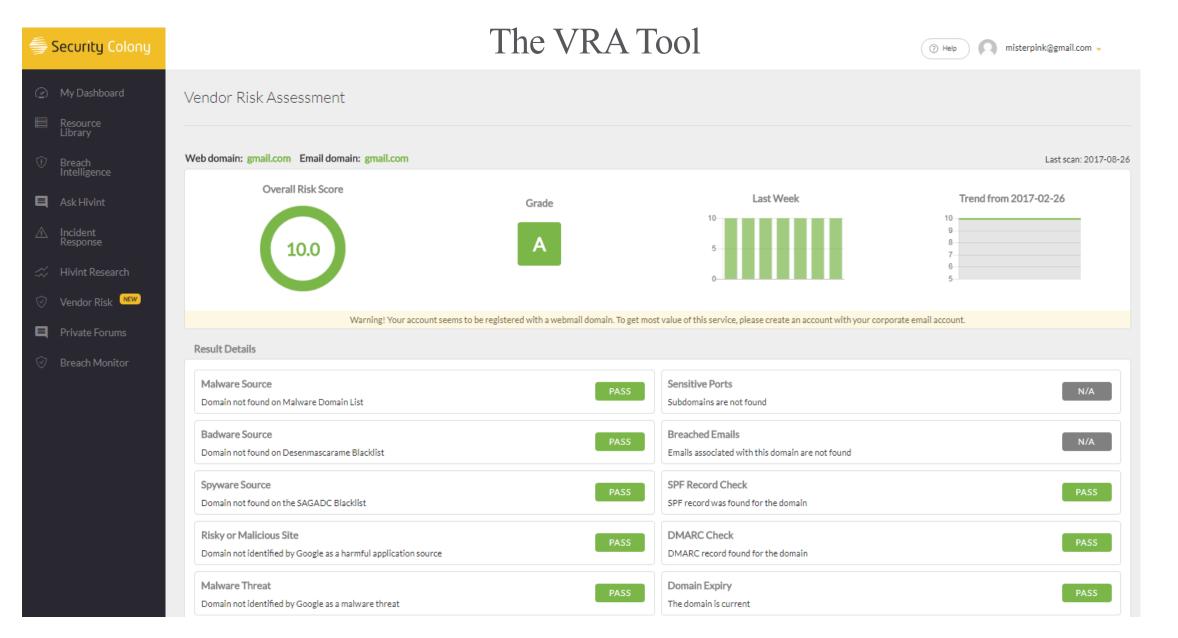
#### Lack of Security Controls (%)

Cyber Breach insurance OTHER DSD Top 4 Additional Headcount Hardening Reviews Arch Review Pen Test (External) Pen Test (Internal) VA Separation of Duties Background Checks Firewalls IPS IDS MFA DB Layer Encryption Hard Disk Encryption Network Isolation



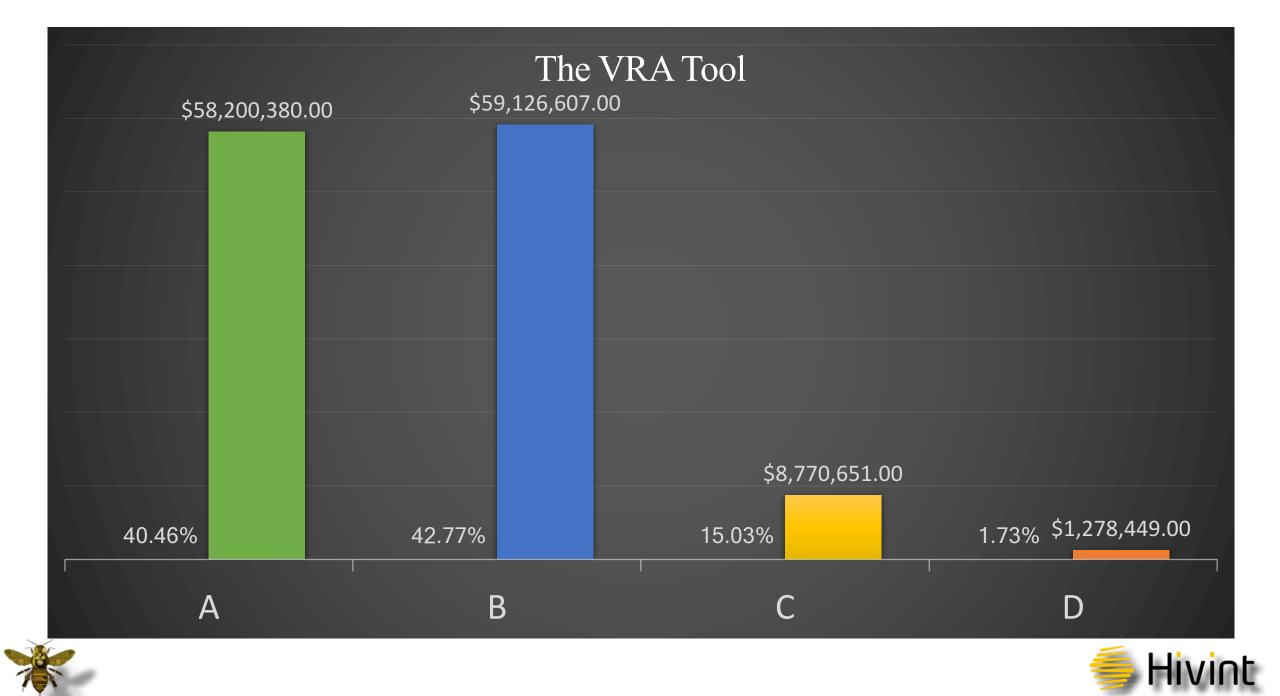
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## #TinDerpDerp

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## You Totally Need a VPN

NordVPN

Australian Data Retention laws make it completely unsafe for Australians to surf the internet privately; Worry not, hide.me's Australian VPN IPs help you stay anonymous.



Metadata is described as data about data. It shows when a communication took place, the sender and recipient, the devices used, their location, and much more. Although it excludes the communication content, having access to thousands upon thousands pieces of data allows drawing many correct conclusions about your life: from your home and work addresses to which health clinics you visit.

Hotspot Shield VPN accused of spying on its web traffic users

ZERO LOGS



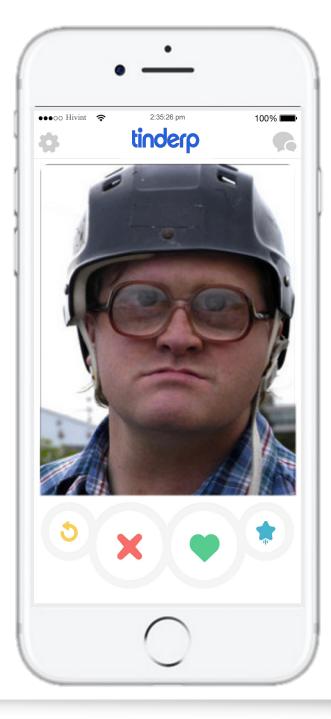


Avira



**Hotspot Shield** 

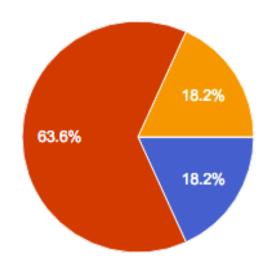


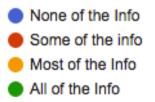


#### Telco's were already collecting this info

Did you collect and store any of the information required under this legislation prior to this legislation?

(22 responses)





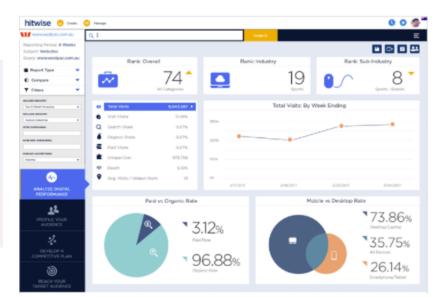




#### My Data is Private

Our intuitive segment builder enables you to pick the exact attributes you need to define any target audience. Build an audience based on consumer characteristics, website visits, search terms and more. There are unlimited combinations.





#### **Privacy Compliant**

Data is sourced from providers who obtain opt-in consumer consent





## It's all about National Security



	-	
Crime	# Requests 15/16	
1 Illicit Drugs	57,166.00	
2 Homicide	25,245.00	
3 Miscallanious	12,716.00	
4 Robbery	11,795.00	
5 Fraud	11,282.00	
6 Theft	10,347.00	
7 Abduction	10,047.00	
8 Unlawful Entry	9,521.00	
9 Acts Injury	9,480.00	
10 Sexual Assalt	9,397.00	
11 Weapons	6,864.00	
12 Loss of Life	6,237.00	
13 Bribery or Corruption	6,146.00	
14 ACC Investigation	5,973.00	
15 Property Damage	4,956.00	
16 Cybercrime	4,482.00	
17 Terrorism	<mark>4,454.00</mark>	
18 Dangerous Acts	4,359.00	
19 Organised Offences	4,048.00	
20 Serious Damage	2,288.00	
21 Justice Proceedures	1,328.00	
22 Traffic	763.00	
23 Pecunary Penalty	407.00	
24 Conspire	398.00	
25 Public Order Offences	181.00	
26 People Smuggling	153.00	
27 Public Revenue	85.00	
28 Cartel Offences	57.00	
Total	427164	





## There are safeguards in place



privacy

enee Viellaris Legal Affairs, CourierMail ugust 30. 2013 12:00am

🛐 🛛 Nicole Cox 🛛 🖻 🈏

Customs may have misused telecommunications access powers

Police under fire for probing

phone records of their own in

'disturbing' breach of officers'

AFP officer accessed journalist's call records in metadata breach

By Luke Royes

Updated 29 Apr 2017, 1:42am

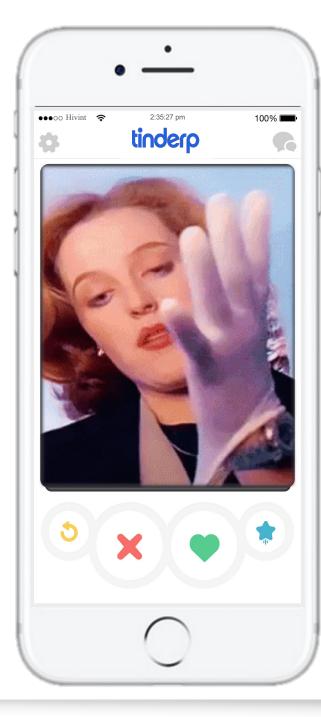
Police Officers Misuse Private Information for Personal Gain

By Ugur Nedim | 20/05/2016 | No Comments

A Queensland cop hacked into government databases 50 times to spy on potential dates

HARRY TUCKER | 🗲 MAY 13, 2016, 11:27 AM |





## It's pointless because <Technology>

• WhatsApp, iMessage, Signal, Facebook Messenger etc.

Allo

Messaging

- TOR
- Google QUIC
- Apples Wifi Assist
- Gmail

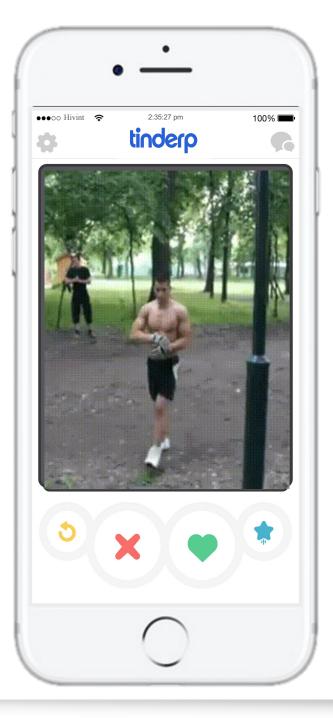




#### Metadata is more useful than content







#### It's not Personal Identifiable Information

"personal information " means information or an opinion about an identified individual, or an individual who is reasonably identifiable:

(a) whether the information or opinion is true or not; and

(b) whether the information or opinion is recorded in a material form or not.

In 2013 such a breach notification scheme was recommended by the Parliamentary Joint Committee on Intelligence and Security, and then again was recommended in February 2015 by the committee in response to the inquiry into the data retention bill.

The telecom data retention laws were passed with a provision making it very clear that <u>data that is required to be kept under the</u> <u>new data retention provisions is to be considered 'personal</u> <u>information'</u> under the Privacy Act





#### It will bankrupt the ISP's

PWC priced this at between \$118 and	Information request	Cost (per service)
The communications Alliance came iiNet said it would add AU\$130 to ev	Click on the "View sample data" bu ordering the correct information.	utton to confirm that you are
bill every year.	Basic Customer Information	No cost
Brandis said between \$1.83 and \$6.1 breakdown) The Govt supplied 128m (But didn't until Sept 2016) The Australian National Audit Office audit of the government's Data Reter Program. Nobody has mentioned the fact that ( agencies for satisfying these requests offering it to Individuals starting at \$ The TIA Report put the industry's ca \$200 million	Outgoing call and SMS details for mobile phones / fixed phone services:	<ul> <li>\$25 (GST incl.)<sup>2</sup></li> <li>for records equal or less than 1 year</li> <li>old</li> <li>\$40 per hour (GST incl.)</li> <li>for records older than 1 year</li> </ul>
	Data sessions for mobile phones / mobile devices: only available for 6 months	\$25 (GST incl.) <sup>2</sup>
	BigPond broadband service information (Information more than 2 years old may not be available)	\$40 per hour (GST incl.) <sup>3</sup>
	Detailed cell tower location for mobile phones / mobile devices (only available from November 2013)	\$40 per hour (GST incl.) <sup>3</sup>



#### Conclusions

- Talks like this are best delivered after a really big night out
- New laws do not give the police any more powers
- Don't buy in to the Hype, It doesn't include your browsing data, geolocation data, but
- I believe carriers may have been collecting and selling that to some extent for years.. and
- Some of the 300 odd CSP's will get compromised...
- Customers will find out about breaches (Due to Breach Notification laws) and many smaller ISP'S will end up being acquired by larger ISP's as a result.
- As for the use of Metadata, It's being misused, it's always been misused and it will continue be misused, but the scale of misuse is probably insufficient to abandon the entire concept. More work needs to be done here (The Commonwealth Ombudsman report is a good step).
  A final point about the context of this information....





How much do 'they' know about you?

#### And this is what worries you ? ->

Google



Your ISP Mass Transit Cards Your Partner Your Parents Fitness Trackers Store Loyalty



# Thankyou

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